

interqual criteria pdf

interqual criteria pdf is a critical resource for healthcare providers, payers, and clinical professionals who rely on evidence-based guidelines to make informed decisions about patient care. This document serves as a comprehensive reference for InterQual criteria, which are widely used to determine medical necessity, appropriate levels of care, and treatment authorization. Understanding the structure and content of the InterQual criteria PDF is essential for medical reviewers, case managers, and healthcare administrators aiming to optimize patient outcomes while ensuring compliance with regulatory standards. This article delves into the key aspects of InterQual criteria, including its purpose, components, and how to effectively use the PDF format for clinical decision-making. Additionally, it explores the benefits of InterQual criteria in healthcare utilization management and offers insights on accessing and interpreting the document efficiently.

- Overview of InterQual Criteria
- Key Components of InterQual Criteria PDF
- Utilization of InterQual Criteria in Healthcare
- Accessing and Navigating the InterQual Criteria PDF
- Benefits of Using InterQual Criteria for Medical Necessity
- Challenges and Best Practices

Overview of InterQual Criteria

The InterQual criteria are evidence-based clinical guidelines developed to support healthcare providers in making consistent and accurate decisions regarding patient care. These criteria are designed to evaluate the necessity, appropriateness, and efficiency of medical treatments and services. The InterQual criteria PDF consolidates these guidelines into an accessible, standardized format that can be easily referenced during clinical reviews or utilization management processes.

Purpose and Origin

The primary purpose of the InterQual criteria is to improve the quality of

care while controlling costs by ensuring that patients receive the most appropriate level of medical intervention. Developed by McKesson Corporation, the criteria are continuously updated based on current clinical research, expert consensus, and healthcare industry trends. This dynamic approach helps maintain relevance and accuracy in fast-evolving medical environments.

Scope and Applications

InterQual criteria cover a broad range of clinical conditions and healthcare services, including inpatient admissions, outpatient procedures, emergency care, and behavioral health. Payers, hospitals, and clinicians use these criteria to make decisions about admission approvals, length of stay, discharge planning, and treatment authorizations. The PDF format enables easy distribution and integration into electronic health records (EHR) and utilization review software.

Key Components of InterQual Criteria PDF

The InterQual criteria PDF is structured to provide clear and concise clinical decision support. Understanding its components is crucial for effective use and interpretation.

Clinical Content Sections

The PDF typically includes detailed clinical content organized by specialty and care setting. Common sections include:

- Acute Care and Inpatient Guidelines
- Observation and Outpatient Care Criteria
- Behavioral Health and Psychiatry Standards
- Rehabilitation and Skilled Nursing Facility Criteria
- Pediatric and Neonatal Care Guidelines

Decision Trees and Algorithms

InterQual criteria PDFs often incorporate decision trees or flowcharts that guide users through step-by-step assessment pathways. These tools assist in determining eligibility for specific services or levels of care based on patient symptoms, clinical findings, and diagnostic results.

Documentation Requirements

Each criterion specifies necessary clinical documentation to support a decision, such as lab values, imaging results, physician notes, and functional assessments. This ensures transparency and facilitates compliance during audits or reviews.

Utilization of InterQual Criteria in Healthcare

Healthcare organizations widely employ InterQual criteria to standardize clinical decision-making, enhance patient safety, and manage healthcare costs effectively.

Role in Utilization Management

InterQual criteria serve as a benchmark for utilization review professionals who evaluate the medical necessity of services requested by providers. By applying these guidelines, utilization managers can approve, modify, or deny care authorizations based on evidence-based standards.

Integration with Clinical Workflow

Many healthcare facilities integrate the InterQual criteria PDF into their electronic health systems to streamline workflow. This integration enables automated alerts, real-time decision support, and consistent application of clinical guidelines at the point of care.

Impact on Patient Care

Using InterQual criteria helps ensure that patients receive appropriate treatment levels, reducing unnecessary hospitalizations or procedures. This promotes better health outcomes and optimizes resource allocation.

Accessing and Navigating the InterQual Criteria PDF

Proper access and navigation of the InterQual criteria PDF are essential for maximizing its utility in clinical practice and administrative processes.

Obtaining the PDF

The InterQual criteria PDF is typically available through licensed subscriptions provided by the publisher or authorized vendors. Healthcare organizations purchase access based on their size and clinical needs. Some payers and institutions may provide the document internally to authorized staff.

Structure and Navigation Tips

The PDF is organized with a comprehensive table of contents, index, and searchable keywords to facilitate quick location of relevant sections. Users should familiarize themselves with the layout, including headings, subheadings, and appendices, to efficiently retrieve criteria for specific clinical scenarios.

Utilizing Search Functions

Digital PDF readers allow keyword searches, bookmarks, and annotations. Leveraging these tools can improve usability, especially when dealing with complex or lengthy criteria documents.

Benefits of Using InterQual Criteria for Medical Necessity

Implementing InterQual criteria through the PDF format provides numerous advantages for healthcare providers and payers.

Consistency and Standardization

InterQual criteria promote uniformity in clinical decisions, reducing

variability in care delivery and ensuring that medical necessity determinations are based on objective standards.

Regulatory Compliance

Use of recognized criteria like InterQual supports compliance with federal and state regulations governing healthcare reimbursement and quality assurance.

Cost Control and Efficiency

By identifying appropriate levels of care, InterQual criteria help prevent overutilization of services, thereby controlling costs while maintaining or improving quality.

Enhanced Communication

The standardized language and documentation requirements within the InterQual criteria PDF foster clearer communication among clinicians, payers, and case managers.

Challenges and Best Practices

While InterQual criteria are valuable tools, there are challenges associated with their implementation and use.

Challenges

- Keeping criteria up-to-date with rapidly changing medical evidence
- Training staff to interpret and apply guidelines correctly
- Integrating PDF documents into electronic workflows without disruption
- Addressing clinical nuances that may not be fully captured by standardized criteria

Best Practices

Effective use of the InterQual criteria PDF involves ongoing education, collaboration among clinical and administrative teams, and leveraging technology to integrate criteria into daily workflows. Regular review and feedback mechanisms can help identify areas for improvement and ensure that decisions align with the latest clinical standards.

Frequently Asked Questions

What is the InterQual Criteria PDF?

The InterQual Criteria PDF is a downloadable document that outlines the clinical guidelines used by healthcare providers and insurers to determine the medical necessity and appropriateness of various healthcare services.

Where can I find the latest InterQual Criteria PDF?

The latest InterQual Criteria PDF can typically be accessed through official healthcare provider portals, insurance company websites, or by purchasing it directly from the InterQual official website or their authorized distributors.

How is the InterQual Criteria PDF used in healthcare?

Healthcare professionals and insurance reviewers use the InterQual Criteria PDF to guide decisions on treatment approvals, ensuring that patient care meets evidence-based standards and that services are medically necessary.

Is the InterQual Criteria PDF updated regularly?

Yes, the InterQual Criteria PDFs are updated annually or more frequently to incorporate the latest clinical research, guidelines, and healthcare practices to maintain current and effective criteria.

Can patients access the InterQual Criteria PDF?

Patients can access InterQual Criteria PDFs if provided by their healthcare provider or insurer, but these documents are primarily intended for clinical and administrative use and may require a subscription or purchase.

What types of services are covered in the InterQual

Criteria PDF?

The InterQual Criteria PDF covers a broad range of healthcare services including inpatient admissions, outpatient procedures, behavioral health, rehabilitation, and durable medical equipment, among others.

Are there alternatives to the InterQual Criteria PDF?

Yes, alternatives include the Milliman Care Guidelines, McKesson Care Guidelines, and other evidence-based clinical decision support tools used for utilization management and medical necessity determinations.

How can healthcare providers use the InterQual Criteria PDF to improve patient care?

Healthcare providers can use the InterQual Criteria PDF to align treatment plans with nationally recognized clinical standards, improve documentation, reduce claim denials, and ensure timely and appropriate patient care.

Additional Resources

1. *Understanding InterQual Criteria: A Comprehensive Guide*

This book offers an in-depth exploration of InterQual criteria, providing healthcare professionals with detailed explanations of its application in clinical decision-making. It covers the history, development, and updates of the criteria, ensuring readers stay informed about the latest standards. Practical examples and case studies help illustrate how to use InterQual effectively in utilization review and care management.

2. *InterQual Criteria in Clinical Practice: Tools for Utilization Management*

Focusing on the practical use of InterQual criteria, this title serves as a resource for clinicians and healthcare administrators involved in utilization management. It explains how to apply the criteria to assess the medical necessity of services and interventions. The book also discusses integration with electronic health records and compliance with regulatory requirements.

3. *Medical Necessity and InterQual: Navigating Healthcare Authorization*

This book delves into the role of InterQual criteria in establishing medical necessity for insurance authorization and reimbursement. It offers guidance on interpreting criteria language and aligning clinical documentation to support approvals. Healthcare providers will find strategies for avoiding denials and appeals by understanding the nuances of InterQual guidelines.

4. *InterQual Criteria for Behavioral Health: Standards and Applications*

Specializing in behavioral health, this resource outlines InterQual criteria related to mental health and substance use disorder services. It helps clinicians and case managers determine appropriate levels of care and

treatment settings. The book also explores recent updates and challenges unique to behavioral health utilization review.

5. Utilization Review with InterQual: Best Practices and Case Studies

Designed for utilization reviewers and case managers, this book presents best practices for applying InterQual criteria in real-world scenarios. It includes numerous case studies that demonstrate problem-solving and decision-making processes. Readers gain insights into improving patient outcomes while controlling costs through effective criteria use.

6. InterQual Criteria and Healthcare Quality Improvement

This title links InterQual criteria to broader healthcare quality improvement initiatives, showing how standardized criteria can enhance patient safety and care consistency. The book discusses data analytics, performance measurement, and reporting tools that leverage InterQual data. Healthcare leaders will find guidance on integrating criteria into organizational quality frameworks.

7. Implementing InterQual Criteria in Hospital Settings

Focusing on hospital environments, this book guides administrators and clinical staff in adopting InterQual criteria for inpatient and outpatient care management. It covers workflow integration, staff training, and overcoming common implementation challenges. The author provides tips for aligning criteria use with accreditation and regulatory standards.

8. The Evolution of InterQual Criteria: Past, Present, and Future

This historical and forward-looking book traces the development of InterQual criteria from its inception to current use and anticipated future trends. It examines technological advancements, policy changes, and emerging healthcare needs shaping the criteria. Readers interested in healthcare innovation and policy will find valuable context and projections.

9. InterQual Criteria PDF Resources: Access, Interpretation, and Utilization

A practical guide dedicated to navigating InterQual criteria in PDF format, this book helps users efficiently access, interpret, and apply the criteria documents. It offers tips on searching, annotating, and integrating PDF materials into clinical workflows. The book is especially useful for healthcare professionals seeking to optimize their use of digital InterQual resources.

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Understanding InterQual Criteria: A Comprehensive Guide for Healthcare Professionals

This ebook delves into the intricacies of InterQual criteria, exploring its significance in healthcare utilization management, quality improvement, and regulatory compliance. We'll examine its application across various healthcare settings, analyze the practical implications of using InterQual, and offer strategies for effective implementation and interpretation.

Ebook Title: Mastering InterQual Criteria: A Practical Guide for Healthcare Professionals

Contents:

Introduction: What are InterQual Criteria? Their purpose, scope, and importance in healthcare decision-making.

Chapter 1: Understanding the InterQual Database: A deep dive into the structure and organization of InterQual, including its various modules and clinical guidelines.

Chapter 2: Applying InterQual Criteria in Different Settings: How InterQual is used in utilization management, case management, and other healthcare functions, with specific examples.

Chapter 3: Interpreting InterQual Recommendations: Practical strategies for understanding and applying InterQual recommendations in clinical decision-making, including addressing discrepancies and limitations.

Chapter 4: Legal and Regulatory Implications of Using InterQual: The legal and regulatory aspects of using InterQual, including compliance requirements and potential liability concerns.

Chapter 5: Optimizing InterQual Use for Quality Improvement: Strategies for using InterQual to enhance the quality of care, reduce costs, and improve patient outcomes.

Chapter 6: Staying Current with InterQual Updates: How to stay abreast of updates and changes to InterQual criteria and guidelines.

Chapter 7: Advanced InterQual Techniques: Exploring advanced applications of InterQual, including predictive modeling and risk stratification.

Conclusion: Summary of key takeaways, emphasizing the importance of ongoing education and responsible InterQual application.

Detailed Explanation of Contents:

Introduction: This section establishes the foundational understanding of InterQual criteria, defining its purpose, its role in contemporary healthcare, and its broad impact on resource allocation and patient care. We'll discuss why understanding InterQual is crucial for healthcare professionals.

Chapter 1: Understanding the InterQual Database: This chapter acts as a roadmap to navigate the InterQual database. We'll explore its structure, including the various clinical guidelines, modules (e.g., inpatient, outpatient, behavioral health), and the different types of criteria used (e.g., medical necessity, appropriateness of care).

Chapter 2: Applying InterQual Criteria in Different Settings: This chapter demonstrates the versatility of InterQual across diverse healthcare settings. We'll examine its practical applications in utilization management (UM), case management, discharge planning, and concurrent review, providing real-world examples of how these guidelines are used in each setting.

Chapter 3: Interpreting InterQual Recommendations: This chapter provides practical, actionable strategies for healthcare professionals to interpret InterQual recommendations effectively. We will address how to navigate conflicting information, identify limitations of the criteria, and incorporate clinical judgment alongside InterQual guidance. We'll also discuss the importance of documentation and how to justify decisions based on InterQual.

Chapter 4: Legal and Regulatory Implications of Using InterQual: This chapter explores the legal and ethical implications of using InterQual. It will cover issues of compliance with relevant laws and regulations, potential liability in using or misinterpreting InterQual, and the importance of adhering to ethical guidelines in clinical decision-making processes.

Chapter 5: Optimizing InterQual Use for Quality Improvement: This chapter focuses on how InterQual can be a tool for improving healthcare quality and efficiency. We will explore methods for using InterQual data to identify areas for improvement in care pathways, reduce unnecessary hospitalizations, and enhance patient outcomes. Benchmarking and performance improvement strategies will be discussed.

Chapter 6: Staying Current with InterQual Updates: InterQual criteria are regularly updated. This chapter offers guidance on how to stay informed about these updates, including subscription services, online resources, and professional development opportunities. We'll cover the importance of continuous learning in this rapidly evolving field.

Chapter 7: Advanced InterQual Techniques: This chapter explores more sophisticated applications of InterQual, such as predictive modeling for risk stratification, identifying patients who might benefit from proactive interventions, and integrating InterQual data with other clinical decision support systems.

Conclusion: This section summarizes the key concepts and practical applications of InterQual criteria, reiterating the importance of responsible use and continuous professional development to ensure optimal patient care and compliance.

Search Engine Optimization (SEO) Considerations

Throughout this ebook, strategic keyword placement will be crucial. Keywords like "InterQual criteria," "InterQual guidelines," "medical necessity," "utilization management," "case management," "discharge planning," "healthcare compliance," "quality improvement," and "clinical decision support" will be incorporated naturally throughout the text, headings, and subheadings. Internal and external linking will enhance SEO and improve user experience. The ebook will also be optimized for readability, with clear headings, subheadings, bullet points, and concise paragraphs.

FAQs

1. What is InterQual? InterQual is a widely used clinical decision support system providing

guidelines for medical necessity and appropriateness of care.

2. How often is InterQual updated? InterQual criteria are regularly updated, typically several times per year, to reflect advancements in medical knowledge and best practices.

3. Is InterQual legally required? While not legally mandated in all cases, using InterQual or similar criteria is often a best practice for demonstrating compliance with various regulations.

4. Can I access InterQual criteria without a subscription? No, access to the full InterQual database typically requires a subscription through their vendor.

5. How does InterQual impact reimbursement? Adherence to InterQual criteria can help ensure that healthcare services are appropriately documented and reimbursed by payers.

6. What are the limitations of InterQual? InterQual guidelines are not a replacement for clinical judgment; they should be used as a tool to support, not dictate, clinical decisions.

7. How can I get training on InterQual? Training is usually offered by InterQual's vendor or through various continuing education programs.

8. What is the difference between InterQual's various modules? InterQual offers different modules tailored to specific areas of care, such as inpatient, outpatient, behavioral health, and rehabilitation.

9. How does InterQual promote quality improvement? InterQual data can be used to track patterns of care, identify areas for improvement, and benchmark performance against other healthcare organizations.

Related Articles

1. Medical Necessity Documentation Best Practices: This article explores the crucial role of proper documentation in supporting medical necessity claims.

2. Utilization Management Strategies for Cost Reduction: This article examines effective utilization management techniques for controlling healthcare costs.

3. Improving Case Management Efficiency with Technology: This article discusses the role of technology in improving case management processes.

4. The Ethical Implications of Clinical Decision Support Systems: This article analyzes the ethical considerations surrounding the use of clinical decision support systems like InterQual.

5. Compliance with Healthcare Regulations: A Practical Guide: This article offers practical guidance on complying with various healthcare regulations and avoiding legal risks.

6. Data Analytics in Healthcare Quality Improvement: This article discusses the use of data analytics to improve the quality of healthcare services.

7. Predictive Modeling in Healthcare: Identifying High-Risk Patients: This article explores the use of predictive modeling to identify patients at high risk for adverse events.
8. Strategies for Effective Discharge Planning: This article offers practical strategies for ensuring safe and effective discharge planning for patients.
9. The Future of Clinical Decision Support Systems: This article explores the future trends and advancements in the field of clinical decision support.

interqual criteria pdf: *Observation Medicine* Sharon E. Mace, 2017-03-16 Using sample administrative and clinical protocols that any hospital can use, this book gives a detailed account of how to set up and run an observation unit and reviews all medical conditions in which observation medicine may be beneficial. In addition to clinical topics such as improving patient outcomes and avoiding readmissions, it also includes practical topics such as design, staffing, and daily operations; fiscal aspects, such as coding, billing, and reimbursement; regulatory concerns, such as aligning case management and utilization review with observation; nursing considerations; and more. The future of observation medicine, and how it can help solve the healthcare crisis from costs to access, is also discussed. Although based on US practices, this book is also applicable to an international audience, and contains instructions for implementing observation in any setting or locale and in any type of hospital or other appropriate facility.

interqual criteria pdf: Improving the Quality of Health Care for Mental and Substance-Use Conditions Institute of Medicine, Board on Health Care Services, Committee on Crossing the Quality Chasm: Adaptation to Mental Health and Addictive Disorders, 2006-03-29 Each year, more than 33 million Americans receive health care for mental or substance-use conditions, or both. Together, mental and substance-use illnesses are the leading cause of death and disability for women, the highest for men ages 15-44, and the second highest for all men. Effective treatments exist, but services are frequently fragmented and, as with general health care, there are barriers that prevent many from receiving these treatments as designed or at all. The consequences of this are serious—for these individuals and their families; their employers and the workforce; for the nation's economy; as well as the education, welfare, and justice systems. *Improving the Quality of Health Care for Mental and Substance-Use Conditions* examines the distinctive characteristics of health care for mental and substance-use conditions, including payment, benefit coverage, and regulatory issues, as well as health care organization and delivery issues. This new volume in the Quality Chasm series puts forth an agenda for improving the quality of this care based on this analysis. Patients and their families, primary health care providers, specialty mental health and substance-use treatment providers, health care organizations, health plans, purchasers of group health care, and all involved in health care for mental and substance-use conditions will benefit from this guide to achieving better care.

interqual criteria pdf: Counseling Individuals With Co-Occurring Addictive and Mental Disorders Reginald W. Holt, PhD, Regina R. Moro, PhD, 2023-04-03 The premier text on co-occurring mental and substance use disorders Written by professional counselors for counselors, this lucid text delivers comprehensive information for those who work with individuals suffering from these complex maladies. It is distinguished by its grounding in the holistic, wellness orientation of the counseling profession and a segment dedicated to specific populations such as military, LGBTQ+, multicultural, and those that are gender- or age-related. Contributing authors from diverse backgrounds, comprised mostly of counselors, provide an orientation that is distinct from that of the medical community. Written for masters and doctoral-level students in counselor education programs, the text provides the most current information available and is aligned with DSM-5 and CACREP standards. It offers a step-by-step approach to understanding COD concepts, guiding principles for working with such clients, treatment approaches and diagnostic considerations, and

the neuroscience of addiction and mental health. It includes a breakdown of specific co-occurring disorders and describes special population considerations. Clinical case illustrations bring content to life and discussion questions reinforce information. A robust instructor's package includes an Instructor Manual, Test Banks, and Instructor Chapter PowerPoints. Key Features: Written by professional counselors for counselors Grounded in a holistic wellness orientation Offers a dedicated special populations section with considerations for age, gender, military, and LGBTQ+ groups Discusses diagnosis and treatment of specific co-occurring disorders Provides clinical case illustrations from the perspective of a practicing counselor Includes chapter learning objectives and discussion questions to foster critical thinking Aligned with DSM-5 and CACREP standards

interqual criteria pdf: Medical Quality Management Angelo P. Giardino, Lee Ann Riesenberg, Prathibha Varkey, 2020-08-31 This comprehensive medical textbook is a compendium of the latest information on healthcare quality. The text provides knowledge about the theory and practical applications for each of the core areas that comprise the field of medical quality management as well as insight and essential briefings on the impact of new healthcare technologies and innovations on medical quality and improvement. The third edition provides significant new content related to medical quality management and quality improvement, a user-friendly format, case studies, and updated learning objectives. This textbook also serves as source material for the American Board of Medical Quality in the development of its core curriculum and certification examinations. Each chapter is designed for a review of the essential background, precepts, and exemplary practices within the topical area: Basics of Quality Improvement Data Analytics for the Improvement of Healthcare Quality Utilization Management, Case Management, and Care Coordination Economics and Finance in Medical Quality Management External Quality Improvement — Accreditation, Certification, and Education The Interface Between Quality Improvement and Law Ethics and Quality Improvement With the new edition of Medical Quality Management: Theory and Practice, the American College of Medical Quality presents the experience and expertise of its contributors to provide the background necessary for healthcare professionals to assume the responsibilities of medical quality management in healthcare institutions, provide physicians in all medical specialties with a core body of knowledge related to medical quality management, and serve as a necessary guide for healthcare administrators and executives, academics, directors, medical and nursing students and residents, and physicians and other health practitioners.

interqual criteria pdf: Case Management Suzanne K. Powell, Hussein M. Tahan, 2018-02-26 Prepare for a new career as a case manager—or just upgrade your skills to a whole new level—with the newly updated Case Management: A Practical Guide for Education and Practice, 4th Edition. Ideal for case management certification (CCMC) exam preparation, this is a thorough review of the case manager's many roles and skills, from acute to post-acute care. Whether you are a nurse transitioning to case management or already active in it, this is your road map to coordinating successful patient care, from hospital to home. Build a strong case management career foundation, with expert, evidence-based direction: NEW chapter on case manager orientation programs that offers orientation checklists, competency assessment, and learning profiles, with available online tools NEW topics on current practice issues and developments, including the impact of the Patient Protection and Affordable Care Act and value-based care NEW content on experiential, problem-based learning—learning practices, training programs, case management team professional development Offers in-depth, evidence-based guidance on: The case manager's roles, functions, and tasks Key concepts—quality management and outcomes evaluation, legal and ethical considerations, case management process, utilization management, transitions of care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care, protecting privacy and confidentiality, health insurance benefit analysis, practice standards The Case Management Code of Professional Conduct, accreditation agencies and standards, specialty board certifications Management of resources and reimbursement concepts Case management in various settings—acute care, emergency department, admissions, perioperative services, disease management, insurance case management, palliative care, end-of-life

care, hospice, home health care, physician groups, public health/community-based care, rehabilitation Ideal preparation for the CCMC exam—offers a large portion of CCMC exam content—and for Continuing Education Unit (CEU) for Case Management study A must-have desk reference that offers plentiful case studies—considered to be “the bible” of case management

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interqual criteria pdf: Controlling Costs and Changing Patient Care? Institute of Medicine, Committee on Utilization Management by Third Parties, 1989-01-01 Utilization management (UM) has become a strong trend in health care cost containment. Under UM, some decisions are not strictly made by the doctor and patient alone. Instead, they are now checked by a reviewer reporting to an employer or other paying party who asks whether or not the proposed type or location of care is medically necessary or appropriate. This book presents current findings about how UM is faring in practice and how it compares with other cost containment approaches, with recommendations for improving UM program administration and clinical protocols and for conducting further research.

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interqual criteria pdf: The Ethos of Medicine in Postmodern America Arnold R. Eiser, 2013-12-24 Has postmodern American culture so altered the terrain of medical care that moral

confusion and deflated morale multiply faster than both technological advancements and ethical resolutions? The *Ethos of Medicine in Postmodern America* is an attempt to examine this question with reference to the cultural touchstones of our postmodern era: consumerism, computerization, corporatization, and destruction of meta-narratives. The cultural insights of postmodern thinkers—such as Foucault, Deleuze and Guattari, Lyotard, Baudrillard, Bauman, and Levinas—help elucidate the changes in healthcare delivery that are occurring early in the twenty-first century. Although only Foucault among this group actually focused his critique on medical care itself, their combined analysis provides a valuable perspective for gaining understanding of contemporary changes in healthcare delivery. It is often difficult to envision what is happening in the psychosocial, cultural dynamic of an epoch as you experience it. Therefore it is useful to have a technique for refracting those observations through the lens of another system of thought. The prism of postmodern thought offers such a device with which to “view the eclipse” of changing medical practice. Any professional practice is always thoroughly embedded in the social and cultural matrix of its society, and the medical profession in America is no exception. In drawing upon the insights of key Continental thinkers such and American scholars, this book does not necessarily endorse the views of postmodernism but trusts that much can be learned from their insight. Furthermore, its analysis is informed by empirical information from health services research and the sociology of medicine. Arnold R. Eiser develops a new understanding of healthcare delivery in the twenty-first century and suggests positive developments that might be nurtured to avoid the barren “Silicon Cage” of corporate, bureaucratized medical practice. Central to this analysis are current healthcare issues such as the patient-centered medical home, clinical practice guidelines, and electronic health records. This interdisciplinary examination reveals insights valuable to anyone working in postmodern thought, medical sociology, bioethics, or health services research.

interqual criteria pdf: CMSA Core Curriculum for Case Management Hussein M. Tahan, Teresa M. Treiger, 2016-07-05 The fully updated CMSA Core Curriculum for Case Management, 3rd edition, is the definitive roadmap to an informed, effective, collaborative case management practice. This comprehensive, expertly-written guide provides those directly or indirectly involved in case management with information about best practices, descriptions of key terms, essential skills, and tools that fulfill the current Case Management Society of America’s (CMSA) standards and requirements. Addressing the full spectrum of healthcare professional roles and environments, this is both a crucial certification study guide and vital clinical resource for the case management professionals in all specialty areas, from students to veteran case managers. This unique resource provides the core knowledge needed for safe, cost-effective case management with the following features ... NEW text boxes highlighting key information and vital practices in each chapter NEW and updated Standards of Practice implications in each chapter NEW and updated content on transitions of care, community-based care, care coordination, Value-Based Purchasing, ethics and social media, the impacts of health care reform, and digital technology NEW and updated content on accreditation in case management NEW chapter that lists key additional resources, by topic Official publication of the Case Management Society of America, connecting CMSA core curriculum to current CMSA Standards of Practice Easy-to-grasp, detailed topical outline format for quick scan of topics Complete, updated core knowledge required of case managers, with expert descriptions and direction on areas including: Case management roles, functions, tools, and processes Plans, clinical pathways, and use of technology Transitional planning Utilization management and resource management Leadership skills and concepts Quality and outcomes management; legal and ethical issues Education, training, and certification Health care insurance, benefits, and reimbursement systems Practice settings and throughput Interdisciplinary teams’ needs in: hospitals, community clinics, private practice, acute care, home care, long-term care and rehab settings, palliative care, and hospice settings Up-to-date guidance on case management specialty practices, including: nursing, life care planning, workers’ compensation, disability management, care of the elderly, behavioral health, transitions of care, subacute and long-term care, utilization review/management, primary care and medical/health home, and more Essential content for academic reference, training,

certification study, case management models design, performance or program evaluation

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