## training needs analysis questionnaire pdf

training needs analysis questionnaire pdf is an essential tool used by organizations to identify skill gaps and training requirements within their workforce. This document provides a structured way to gather information from employees, managers, and stakeholders to understand current competencies and areas that need improvement. By utilizing a training needs analysis questionnaire pdf, companies can design targeted training programs that enhance employee performance and contribute to organizational goals. This article explores the significance of a training needs analysis questionnaire pdf, how to create one effectively, and best practices for its implementation. Additionally, it discusses the key components and examples of questions typically included in such questionnaires. The following sections will provide a comprehensive guide to maximizing the benefits of training needs analysis through well-crafted questionnaires.

- Understanding Training Needs Analysis
- Importance of a Training Needs Analysis Questionnaire PDF
- Designing an Effective Training Needs Analysis Questionnaire
- Key Components of a Training Needs Analysis Questionnaire PDF
- Sample Questions for Training Needs Analysis Questionnaires
- Best Practices for Implementing Training Needs Analysis Questionnaires

#### **Understanding Training Needs Analysis**

Training needs analysis (TNA) is a systematic process used by organizations to identify the gap between current and desired performance levels. It helps determine what skills, knowledge, and abilities employees need to develop to meet organizational objectives. Conducting a thorough training needs analysis ensures that training resources are allocated efficiently and that learning initiatives are aligned with business goals. This process often involves collecting data through various methods, including interviews, focus groups, observations, and most importantly, training needs analysis questionnaire pdf documents.

#### Purpose of Training Needs Analysis

The primary purpose of training needs analysis is to pinpoint specific areas where employees require additional training or development. This enables organizations to:

- Identify performance gaps and skill deficiencies
- Prioritize training efforts based on actual needs
- Improve employee productivity and job satisfaction
- Enhance overall organizational effectiveness
- Support career development and succession planning

#### Methods of Conducting Training Needs Analysis

Besides questionnaires, training needs analysis can be conducted through various approaches such as job analysis, performance appraisals, and feedback sessions. However, the training needs analysis questionnaire pdf remains one of the most practical and scalable methods for gathering data from a large number of employees efficiently.

### Importance of a Training Needs Analysis Ouestionnaire PDF

A training needs analysis questionnaire pdf serves as a formalized tool that standardizes the data collection process. It ensures consistency in the information gathered and facilitates easy distribution and storage. Having the questionnaire in PDF format allows for easy sharing across departments and stakeholders while maintaining the integrity and formatting of the document.

#### Benefits of Using a PDF Format

The PDF format offers several advantages for training needs analysis questionnaires, including:

- Compatibility across different devices and operating systems
- Preservation of layout and design for professional appearance
- Security features such as password protection and restricted editing

- Ease of printing and offline completion
- Facilitation of electronic signatures if required

#### **Ensuring Data Accuracy and Reliability**

Utilizing a well-designed training needs analysis questionnaire pdf helps reduce errors and inconsistencies in responses. Clear instructions and structured questions guide respondents, improving the accuracy of the data collected. This reliable data forms the foundation for informed decision-making regarding employee development and training investments.

### Designing an Effective Training Needs Analysis Questionnaire

Creating an effective training needs analysis questionnaire pdf requires careful planning and consideration of organizational objectives. The questionnaire should be concise, easy to understand, and tailored to the specific context of the workforce. A well-designed questionnaire encourages honest and thoughtful responses, which are critical in identifying true training needs.

#### Steps in Designing the Questionnaire

The design process typically includes the following steps:

- 1. Define the objectives of the training needs analysis
- 2. Identify the target audience for the questionnaire
- 3. Develop questions that address skill gaps, job performance, and training preferences
- 4. Organize questions logically into sections or categories
- 5. Review and pilot test the questionnaire for clarity and effectiveness
- 6. Revise the questionnaire based on feedback

#### Types of Questions to Include

A diverse range of question types can be used to gather comprehensive

insights, including multiple-choice, rating scales, open-ended questions, and ranking items. Using a mix of closed and open questions allows the collection of both quantitative and qualitative data, which enriches the analysis.

### Key Components of a Training Needs Analysis Questionnaire PDF

A training needs analysis questionnaire pdf typically contains several key components designed to collect detailed information about employee capabilities and training requirements. These components ensure that the questionnaire covers all relevant aspects of training needs.

#### **Employee Information Section**

This section gathers basic demographic and job-related details such as name, department, job title, and years of experience. This information helps segment data and tailor training programs accordingly.

#### Current Skills Assessment

Questions in this section evaluate the employee's current skill levels and competencies related to their role. This assessment identifies strengths and areas where improvement is necessary.

#### Training Preferences and Availability

Understanding employees' preferred learning methods and their availability for training sessions is crucial for designing effective programs. This section includes questions about preferred training formats, times, and locations.

#### **Future Development Needs**

This part focuses on identifying skills and knowledge employees believe they need to develop to perform better or advance in their careers. It helps align training initiatives with both organizational needs and individual aspirations.

#### Feedback and Suggestions

Including a section for open-ended feedback allows employees to provide additional insights or suggest specific training topics that may not be

### Sample Questions for Training Needs Analysis Questionnaires

Below are examples of typical questions that might appear in a training needs analysis questionnaire pdf. These samples illustrate the variety of question types and focus areas that contribute to a thorough analysis.

- What are your primary job responsibilities?
- Rate your confidence level in performing the following tasks (list tasks) on a scale from 1 to 5.
- Have you received any formal training related to your current role in the past 12 months? If yes, please specify.
- Which skills do you feel require further development?
- What type of training delivery do you prefer? (e.g., online courses, workshops, on-the-job training)
- How frequently would you be available to attend training sessions?
- Are there any specific tools or software you would like to be trained on?
- Please provide any additional comments or suggestions for training topics.

### Best Practices for Implementing Training Needs Analysis Questionnaires

Effective implementation of a training needs analysis questionnaire pdf involves careful planning, communication, and follow-up to ensure meaningful results. Organizations must adopt best practices to maximize the value of the data collected.

#### Communicating the Purpose and Importance

Informing employees about the objectives and benefits of completing the questionnaire encourages higher participation rates and more honest responses. Transparency about how the data will be used fosters trust.

#### **Ensuring Anonymity and Confidentiality**

Guaranteeing that responses will be confidential can help in obtaining more accurate and candid feedback, especially regarding skill gaps and training needs.

#### **Analyzing and Acting on Results**

Once data is collected via the training needs analysis questionnaire pdf, it should be systematically analyzed to identify trends and prioritize training topics. The insights gained must translate into actionable training plans that address identified needs efficiently.

#### Regular Review and Updates

Training needs evolve over time; therefore, the questionnaire should be reviewed and updated periodically to reflect changing organizational goals, technologies, and workforce dynamics.

#### Frequently Asked Questions

#### What is a training needs analysis questionnaire PDF?

A training needs analysis questionnaire PDF is a downloadable document designed to help organizations assess the skills gaps and training requirements of their employees by collecting relevant data through structured questions.

### Why should I use a training needs analysis questionnaire PDF?

Using a training needs analysis questionnaire PDF allows for a standardized, easy-to-distribute format that helps efficiently gather and analyze employee training needs to design effective learning programs.

### Where can I find a free training needs analysis questionnaire PDF?

Free training needs analysis questionnaire PDFs can be found on educational websites, HR blogs, training consultancy sites, and platforms like SlideShare or LinkedIn that offer downloadable templates.

### What types of questions are included in a training needs analysis questionnaire PDF?

Typical questions include assessing current skill levels, identifying knowledge gaps, preferred learning methods, job role requirements, and employees' opinions on current training effectiveness.

### How do I customize a training needs analysis questionnaire PDF for my organization?

To customize, review the standard questions, modify them to align with your organization's specific roles, goals, and industry requirements, and add sections relevant to your training objectives before distributing.

### Can a training needs analysis questionnaire PDF help improve employee performance?

Yes, by identifying precise training gaps and needs, the questionnaire helps organizations develop targeted training programs that enhance employee skills and overall performance.

### What are best practices for distributing a training needs analysis questionnaire PDF?

Best practices include ensuring anonymity to encourage honest responses, distributing via email or an internal portal, providing clear instructions, setting deadlines, and following up to maximize response rates.

#### **Additional Resources**

- 1. Training Needs Analysis: A Practical Guide
  This book offers a comprehensive overview of how to conduct effective
  training needs analysis (TNA) within organizations. It includes detailed
  methodologies, sample questionnaires, and case studies to help HR
  professionals design targeted training programs. The practical guidance
  ensures readers can tailor their TNA to various industries and workforce
  needs.
- 2. Designing Effective Training Questionnaires
  Focused specifically on creating and implementing training needs analysis
  questionnaires, this book provides templates and examples in PDF format for
  easy customization. It covers question design, data collection techniques,
  and analysis methods to ensure accurate identification of training gaps. The
  book is ideal for trainers and organizational development specialists.
- 3. Training Needs Assessment: Tools and Techniques
  This title explores various tools and techniques for assessing training

needs, including detailed questionnaires and surveys. It discusses how to interpret the results and integrate findings into training planning. Readers will find step-by-step instructions on developing reliable and valid TNA questionnaires to improve learning outcomes.

- 4. Mastering Training Needs Analysis for HR Professionals
  Targeted at HR professionals, this book explains the strategic importance of
  training needs analysis in talent development. It provides downloadable PDF
  examples of questionnaires and emphasizes aligning training needs with
  business objectives. The content helps readers understand how to use TNA
  results to drive organizational performance.
- 5. Effective Learning Needs Assessment in Organizations
  This book highlights the role of learning needs assessment in organizational growth and employee development. It offers practical advice on crafting questionnaires that uncover skill gaps and development opportunities. The inclusion of sample PDFs aids practitioners in implementing efficient and actionable assessments.
- 6. Questionnaire Design for Training and Development
  A detailed guide on questionnaire design principles specific to training and development contexts, this book covers question types, scaling, and survey distribution. It includes examples of training needs analysis questionnaires in PDF format that can be adapted for different sectors. The book is a valuable resource for instructional designers and training managers.
- 7. Analyzing Training Needs: A Step-by-Step Approach
  This resource takes readers through the entire training needs analysis
  process, including the creation of questionnaires and data interpretation. It
  features downloadable PDF templates and real-world examples to illustrate
  best practices. The book is suitable for both beginners and experienced
  professionals seeking to refine their TNA skills.
- 8. Developing Training Needs Analysis Surveys
  Focused on survey development for TNA, this book explains how to construct effective questions that yield insightful data. It provides guidance on digital and paper-based questionnaire formats, along with PDF samples for immediate use. The book helps ensure that training programs are based on accurate and comprehensive needs assessments.
- 9. Strategic Training Needs Analysis and Assessment
  This book connects training needs analysis with broader organizational
  strategy, demonstrating how to align learning initiatives with company goals.
  It includes examples of strategic questionnaires and discusses how to analyze
  and report findings. Practitioners will appreciate the blend of theory and
  practical tools, including downloadable PDFs for TNA questionnaires.

#### **Training Needs Analysis Questionnaire Pdf**

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# Training Needs Analysis Questionnaire PDF: A Comprehensive Guide to Identifying Skill Gaps and Boosting Employee Performance

This ebook delves into the crucial role of Training Needs Analysis (TNA) questionnaires in identifying skill gaps within an organization, ultimately leading to more effective training programs and improved employee performance. A well-designed TNA questionnaire is an essential tool for optimizing training investment and ensuring that training initiatives directly address organizational needs. We'll explore best practices, provide practical examples, and offer a downloadable template to help you create your own effective TNA questionnaire.

"Unlocking Potential: A Step-by-Step Guide to Creating and Implementing Effective Training Needs Analysis Questionnaires"

#### Table of Contents:

Introduction: Understanding the Importance of TNA and its role in organizational success.

Chapter 1: Defining Your Training Objectives and Goals: Setting clear, measurable, achievable, relevant, and time-bound (SMART) goals for your training program.

Chapter 2: Identifying Target Audience and Key Stakeholders: Defining the specific employees or groups who need training and gaining buy-in from stakeholders.

Chapter 3: Designing Effective TNA Questionnaire Questions: Crafting questions that elicit valuable data on skills, knowledge, and performance gaps. Different question types will be explored (e.g., multiple choice, rating scales, open-ended).

Chapter 4: Choosing the Right Methodology for Data Collection: Discussing various methods for distributing and collecting questionnaires (e.g., online surveys, paper-based surveys, interviews).

Chapter 5: Analyzing and Interpreting the Data: Techniques for analyzing the collected data to identify key training needs and prioritize areas for improvement. This includes data visualization and statistical analysis where appropriate.

Chapter 6: Developing a Training Plan Based on TNA Results: Transforming the collected data into a structured training plan that addresses identified gaps effectively.

Chapter 7: Implementing and Evaluating the Training Program: Tracking the effectiveness of the training program and making necessary adjustments based on feedback and results.

Conclusion: Summarizing key takeaways and emphasizing the ongoing importance of TNA for continuous improvement.

Introduction: This introductory section will establish the critical role of TNA in organizational

development and highlight the cost savings and performance improvements that can be achieved through effective training programs rooted in a thorough TNA. We will define TNA, explain its purpose, and briefly discuss its benefits. Recent research on the ROI of effective training programs will be included.

Chapter 1: Defining Your Training Objectives and Goals: This chapter will guide readers through setting SMART goals for their training programs. This involves clearly articulating the desired outcomes, measuring the success of the training, and ensuring that the training aligns with overall business objectives. Examples of SMART goals will be provided.

Chapter 2: Identifying Target Audience and Key Stakeholders: This chapter will address the importance of defining the specific employees or groups requiring training. Techniques for identifying the target audience and engaging key stakeholders (managers, employees, HR) will be discussed to ensure buy-in and successful implementation.

Chapter 3: Designing Effective TNA Questionnaire Questions: This core chapter will detail the art of creating effective questions for a TNA questionnaire. Different question types (multiple-choice, Likert scales, ranking scales, open-ended questions) will be examined, providing examples and best practices for each. The importance of avoiding bias and ensuring clarity will be emphasized.

Chapter 4: Choosing the Right Methodology for Data Collection: This chapter will explore various data collection methods, considering factors like budget, time constraints, and the target audience. The advantages and disadvantages of online surveys, paper-based surveys, and interviews will be discussed, along with tips for maximizing response rates.

Chapter 5: Analyzing and Interpreting the Data: This chapter provides practical guidance on analyzing the collected data. Techniques like frequency distributions, cross-tabulations, and basic statistical analysis will be explained to identify trends and patterns in the data. The importance of data visualization (e.g., charts, graphs) for clear communication of findings will be stressed.

Chapter 6: Developing a Training Plan Based on TNA Results: This chapter will show readers how to translate the TNA data into a concrete training plan. This includes outlining training objectives, selecting appropriate training methods, developing a schedule, and assigning resources.

Chapter 7: Implementing and Evaluating the Training Program: This chapter focuses on the implementation of the training plan and the importance of ongoing evaluation. Methods for measuring the effectiveness of the training program (e.g., pre- and post-training assessments, performance reviews) will be explored, along with strategies for making necessary adjustments based on feedback.

Conclusion: This section will reiterate the key benefits of conducting a thorough TNA, emphasizing its contribution to organizational effectiveness and the importance of ongoing TNA for continuous improvement. The conclusion will provide a call to action, encouraging readers to utilize the provided tools and knowledge to improve their own training initiatives.

#### **FAQs:**

- 1. What is the difference between a TNA and a skills gap analysis? While related, a TNA is broader, encompassing organizational needs, while a skills gap analysis focuses specifically on the discrepancy between required and existing skills.
- 2. How long does it take to complete a TNA questionnaire? The length depends on the questionnaire's complexity and the respondent's familiarity with the subject matter. Aim for brevity to maximize response rates.
- 3. Can I use a TNA questionnaire for all types of training needs? Yes, but the specific questions will need to be tailored to the context (e.g., technical skills, soft skills, management training).
- 4. What if I have a low response rate to my questionnaire? Explore reasons for low response (e.g., length, complexity, lack of incentive). Consider follow-up emails or alternative data collection methods.
- 5. How do I ensure the confidentiality of the responses? Clearly state confidentiality policies in the questionnaire introduction and use anonymous or coded responses where appropriate.
- 6. What software can I use to create and analyze TNA questionnaires? SurveyMonkey, Qualtrics, Google Forms, and even spreadsheet software like Excel can be used, depending on your needs and budget.
- 7. How can I ensure the validity and reliability of my TNA questionnaire? Use established question formats, pilot test the questionnaire, and ensure the questions are relevant to the training objectives.
- 8. What are the key performance indicators (KPIs) for measuring the success of a training program based on a TNA? KPIs will vary depending on the training objectives but might include improved employee performance, increased efficiency, or reduced errors.
- 9. Where can I find more resources on TNA and questionnaire design? Numerous books, articles, and online courses are available, as well as professional organizations focused on training and development.

#### **Related Articles:**

- 1. Developing Effective Training Objectives: This article explores strategies for setting SMART training objectives aligned with organizational goals.
- 2. Choosing the Right Training Methodology: This article helps readers select appropriate training methods based on learning styles, budget, and learning objectives.
- 3. Measuring Training Effectiveness: This article provides a range of methods for evaluating the impact of training programs on employee performance and organizational outcomes.
- 4. Building a Strong Training Plan: This article provides a step-by-step guide for developing a comprehensive training plan based on identified needs and objectives.

- 5. Overcoming Challenges in Training Delivery: This article discusses common challenges in implementing training programs and offers practical solutions.
- 6. The Importance of Feedback in Training: This article highlights the value of feedback in improving training programs and enhancing learning outcomes.
- 7. Creating Engaging Training Materials: This article provides tips and techniques for creating engaging and effective training materials.
- 8. Leveraging Technology in Training Delivery: This article explores how technology can enhance training delivery, including online learning platforms and virtual reality.
- 9. Budgeting for Effective Training Programs: This article offers practical guidance on planning and managing the budget for training initiatives, emphasizing the importance of ROI.

training needs analysis questionnaire pdf: Training Needs Assessment Allison Rossett, 1987 training needs analysis questionnaire pdf: Training Needs Assessment Jean Barbazette, 2006-01-20 This book covers the essentials of needs analysis from the emerging trainer's perspective by providing just the right amount of support and knowledge without going too deep into the subject. The topics covered include when and how to do a training needs analysis; using informal and formal analysis techniques; goal, task and population analysis; and how to develop and present a training plan for management approval. Each chapter includes appropriate data gathering tools. The Skilled Trainer series provides practical guidance for those who've had some exposure to training and would like to take their career to the next level.

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training needs analysis questionnaire pdf: A review of UK health research funding David Sir Cooksey, 2006-12-06 This Review sets out to propose a structure for the funding arrangements for the whole spectrum of health research, with the objective of obtaining the maximum benefit from research success and, where possible, eliminating duplication of effort. The Review found, however, that the UK is at risk of failing to reap the full economic, health and social benefits that the UK's public investment in health research should generate. There is no overarching UK health research strategy to ensure UK health priorities are considered through all types of research and there are two key gaps in the translation of health research: (i) translating ideas from basic and clinical research into the development of new products and approaches to treatment of disease and illness; (ii) implementing those new products and approaches into clinical practice. The Review also found that the wider funding arrangements for supporting translation of ideas from conception to practice could be more coherent or comprehensive and, where arrangements exist, they do not function well. The Review identified cultural, institutional and financial barriers to translating research into practice in the publicly funded research arena. But it also found that, in the private sector, the pharmaceuticals industry is facing increasing challenges in translating research into health and economic benefit. The Review has sought to make recommendations that will increase the translation of R&D into health and economic benefit for the UK, both in the public and private sectors. The Review recommends that the Government should seek to achieve better coordination of health research and more coherent funding arrangements to support translation by establishing an Office for Strategic Coordination of Health Research (OSCHR).

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**Teaching and Learning International Survey** OECD, 2014-06-25 This publication not only presents the main results of TALIS 2013, it also offers insights and advice to teachers and school leaders on how they can improve teaching and learning in their schools.

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Support of Education Thank you Carnegie Mellon for making accessible what has previously been inaccessible to those of us who are not learning scientists. Your focus on the essence of learning combined with concrete examples of the daily challenges of teaching and clear tactical strategies for faculty to consider is a welcome work. I will recommend this book to all my colleagues. —Catherine M. Casserly, senior partner, The Carnegie Foundation for the Advancement of Teaching As you read about each of the seven basic learning principles in this book, you will find advice that is grounded in learning theory, based on research evidence, relevant to college teaching, and easy to understand. The authors have extensive knowledge and experience in applying the science of learning to college teaching, and they graciously share it with you in this organized and readable book. —From the Foreword by Richard E. Mayer, professor of psychology, University of California, Santa Barbara; coauthor, e-Learning and the Science of Instruction; and author, Multimedia Learning

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training needs analysis questionnaire pdf: Dare to Lead Brené Brown, 2018-10-09 #1 NEW YORK TIMES BESTSELLER • Brené Brown has taught us what it means to dare greatly, rise strong, and brave the wilderness. Now, based on new research conducted with leaders, change makers, and culture shifters, she's showing us how to put those ideas into practice so we can step up and lead. Don't miss the five-part HBO Max docuseries Brené Brown: Atlas of the Heart! NAMED ONE OF THE BEST BOOKS OF THE YEAR BY BLOOMBERG Leadership is not about titles, status, and wielding power. A leader is anyone who takes responsibility for recognizing the potential in people and ideas, and has the courage to develop that potential. When we dare to lead, we don't pretend to have the right answers; we stay curious and ask the right questions. We don't see power as finite and hoard it; we know that power becomes infinite when we share it with others. We don't avoid difficult conversations and situations; we lean into vulnerability when it's necessary to do good work. But daring leadership in a culture defined by scarcity, fear, and uncertainty requires skill-building around traits that are deeply and uniquely human. The irony is that we're choosing not to invest in developing the hearts and minds of leaders at the exact same time as we're scrambling to figure out what we have to offer that machines and AI can't do better and faster. What can we do better? Empathy, connection, and courage, to start. Four-time #1 New York Times bestselling author Brené

Brown has spent the past two decades studying the emotions and experiences that give meaning to our lives, and the past seven years working with transformative leaders and teams spanning the globe. She found that leaders in organizations ranging from small entrepreneurial startups and family-owned businesses to nonprofits, civic organizations, and Fortune 50 companies all ask the same question: How do you cultivate braver, more daring leaders, and how do you embed the value of courage in your culture? In this new book, Brown uses research, stories, and examples to answer these questions in the no-BS style that millions of readers have come to expect and love. Brown writes, "One of the most important findings of my career is that daring leadership is a collection of four skill sets that are 100 percent teachable, observable, and measurable. It's learning and unlearning that requires brave work, tough conversations, and showing up with your whole heart. Easy? No. Because choosing courage over comfort is not always our default. Worth it? Always. We want to be brave with our lives and our work. It's why we're here." Whether you've read Daring Greatly and Rising Strong or you're new to Brené Brown's work, this book is for anyone who wants to step up and into brave leadership.

training needs analysis questionnaire pdf: Assessment and Feedback in Higher Education: A Guide for Teachers Teresa McConlogue , 2020-05-01 Teachers spend much of their time on assessment, yet many higher education teachers have received minimal guidance on assessment design and marking. This means assessment can often be a source of stress and frustration. Assessment and Feedback in Higher Education aims to solve these problems. Offering a concise overview of assessment theory and practice, this guide provides teachers with the help they need.

training needs analysis questionnaire pdf: Learning to Listen, Learning to Teach Jane Vella, 2002-10-02 In this updated version of her landmark book Learning to Listen, Learning to Teach, celebrated adult educator Jane Vella revisits her twelve principles of dialogue education with a new theoretical perspective gleaned from the discipline of quantum physics. Vella sees the path to learning as a holistic, integrated, spiritual, and energetic process. She uses engaging, personal stories of her work in a variety of adult learning settings, in different countries and with different educational purposes, to show readers how to utilize the twelve principles in their own practice with any type of adult learner, anywhere.

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touch with others' experience Curriculum, or course, design is largely a 'how-to-do-it' activity that involves the integration of knowledge from many of the areas in the field of Applied Linguistics, such as language acquisition research, teaching methodology, assessment, language description, and materials production. Combining sound research/theory with state-of-the-art practice, Language Curriculum Design is widely applicable for ESL/EFL language education courses around the world.

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types of training needs (three levels of needs--organizational, occupational, individual, organizational
training needs and objectives, and present and future needs); present training needs (multiple-cause
problems, symptoms of present needs, quantification of symptoms, training or other needs, and
other weaknesses); future training needs (nature and agent of change); basic labor force planning
(procedures for forecasting requirements and labor force supply); the process of identifying training
needs (management responsibility, models of the process, presentation of information and
determination of priorities, and reasons why assessing training needs should be an ongoing
process); and approaches to training needs (different training needs; the organization development,
welfare, administrative, and political approaches; metagoals as a new set of needs; responsibility for
identifying needs; and some methods of data collection). Appendixes to the guide include discussions
of some characteristics of five approaches to training, some data collection methods and systematic
training in 10 steps. Twenty-two figures and 11 tables supplement the text. (MN)

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