

mckesson interqual certification

What is McKesson InterQual Certification?

McKesson InterQual certification signifies a commitment to quality and efficiency within healthcare organizations, particularly concerning utilization management and patient care. This article delves into the comprehensive world of McKesson InterQual certification, exploring its significance, benefits, and the intricate process involved. We will examine how this certification impacts clinical decision-making, operational workflows, and ultimately, patient outcomes. Understanding the nuances of McKesson InterQual certification is crucial for hospitals, health systems, and payers seeking to optimize their resource allocation and ensure evidence-based patient care pathways. From its core principles to the practical applications and advantages, this guide aims to provide a thorough overview for healthcare professionals and administrators navigating the complexities of modern healthcare management.

The Importance of McKesson InterQual Certification

In the current healthcare landscape, where efficiency, cost-effectiveness, and quality of care are paramount, McKesson InterQual certification plays a vital role. It represents a standardized approach to clinical decision support, ensuring that patient care aligns with evidence-based guidelines and best practices. For healthcare providers, obtaining this certification demonstrates a dedication to adhering to recognized industry standards, fostering trust with patients and payers alike. The InterQual system, developed by McKesson, provides a robust framework for evaluating the medical necessity of healthcare services, from inpatient admissions to outpatient procedures and post-acute care. This standardization is not merely about compliance; it is about actively enhancing the quality of care delivered and optimizing the utilization of healthcare resources.

Enhancing Clinical Decision-Making

At its core, McKesson InterQual certification is designed to empower clinicians with objective, data-driven tools to support their decision-making processes. The system provides a comprehensive set of evidence-based criteria that help determine the appropriateness of care at various points in a patient's journey. This can lead to more consistent and reliable clinical judgments, reducing variations in care that might arise from subjective

assessments. By integrating InterQual criteria into electronic health records and clinical workflows, healthcare professionals can access the latest research and guidelines seamlessly, ensuring that their decisions are always grounded in the most current medical knowledge. This systematic approach not only improves the accuracy of admissions and continued stay decisions but also facilitates the timely transition to the most appropriate level of care, thereby optimizing patient flow and resource utilization.

Improving Operational Efficiency

Beyond clinical improvements, McKesson InterQual certification also yields significant operational advantages. By streamlining the utilization review process, organizations can reduce administrative burdens, expedite approvals, and minimize denials. The standardized criteria provided by InterQual lead to more predictable outcomes in utilization management, allowing for better forecasting and resource planning. This enhanced efficiency can translate into substantial cost savings by reducing unnecessary hospital days, avoiding inappropriate admissions, and ensuring that services are delivered in the most cost-effective setting. Furthermore, a well-implemented InterQual system can improve communication between care teams, payers, and patients, fostering a more collaborative and transparent approach to care management.

Optimizing Patient Outcomes

The ultimate goal of any healthcare initiative is to improve patient outcomes, and McKesson InterQual certification directly contributes to this objective. By ensuring that patients receive the right care at the right time, in the right setting, InterQual helps to prevent complications, reduce readmissions, and accelerate recovery. The system's focus on evidence-based practices means that patients are more likely to benefit from treatments that have been proven effective. This proactive approach to care management, guided by InterQual criteria, can lead to shorter lengths of stay, fewer adverse events, and a higher overall patient satisfaction. Ultimately, the certification process fosters a culture of continuous improvement, where quality and patient well-being are at the forefront of all operational and clinical decisions.

The McKesson InterQual Certification Process

Achieving McKesson InterQual certification is a multi-faceted process that requires a strategic approach and a commitment from an organization's leadership and staff. It involves not only the technical implementation of the InterQual system but also a deep understanding of its underlying principles and a dedication to integrating them into daily workflows. The

certification process is designed to validate an organization's proficiency in using the InterQual tools and methodologies to achieve optimal utilization management and enhance patient care quality.

Understanding InterQual Criteria and Tools

The foundation of McKesson InterQual certification lies in the comprehensive InterQual criteria. These criteria are developed by medical experts and are continuously updated to reflect the latest medical literature and evidence. They cover a wide range of clinical conditions and treatment pathways, providing detailed guidance on when specific levels of care are medically necessary. Healthcare organizations must ensure that their clinical staff are thoroughly trained in understanding and applying these criteria correctly. This includes mastering the use of the InterQual software itself, which often integrates with electronic health record systems to provide real-time decision support at the point of care. Familiarity with the various modules and functionalities of the InterQual platform is essential for successful implementation.

Implementation and Training Requirements

Successful implementation of the InterQual system is a critical step towards certification. This involves configuring the software to align with the organization's specific workflows, patient populations, and payer requirements. Comprehensive training programs are essential for all relevant staff, including physicians, nurses, case managers, and administrative personnel. These training sessions should cover not only the technical aspects of using the system but also the clinical rationale behind the InterQual criteria. Ongoing education and reinforcement are also crucial to ensure that staff remain proficient and up-to-date with any system or criteria updates. A well-trained workforce is fundamental to maximizing the benefits of the InterQual system and demonstrating compliance during the certification audit.

Audit and Verification Procedures

The McKesson InterQual certification process culminates in an audit and verification phase. During this phase, McKesson or a designated auditor will review the organization's practices and documentation to ensure adherence to InterQual standards. This typically involves a thorough examination of utilization review processes, clinical documentation, and patient care pathways. Auditors will assess how the InterQual criteria are being applied in practice, the effectiveness of staff training, and the overall impact on care quality and resource utilization. Successful completion of this audit

confirms that the organization has met the rigorous standards set by McKesson, leading to the awarding of InterQual certification. This verification serves as an independent validation of the organization's commitment to evidence-based care management.

Benefits of McKesson InterQual Certification

Organizations that invest in and achieve McKesson InterQual certification stand to gain a multitude of advantages. These benefits extend across clinical, operational, and financial domains, contributing to a more robust and effective healthcare delivery model. The certification is more than just a badge; it represents a fundamental shift towards data-driven, evidence-based practices that enhance patient care and organizational performance.

Improved Quality of Care

One of the most significant benefits of McKesson InterQual certification is the direct impact on the quality of patient care. By utilizing a standardized, evidence-based approach to utilization management, organizations ensure that patients receive appropriate and timely interventions. This reduces the likelihood of unnecessary procedures, hospital-acquired infections, and other preventable complications. The system's focus on matching patient needs to the most appropriate level of care helps to optimize treatment plans, leading to better clinical outcomes and improved patient safety. This commitment to quality is a cornerstone of effective healthcare delivery.

Reduced Healthcare Costs

McKesson InterQual certification plays a crucial role in cost containment within healthcare organizations. By identifying and mitigating unnecessary hospital admissions, prolonged lengths of stay, and inappropriate service utilization, organizations can achieve substantial cost savings. The system's ability to guide care towards the most efficient and effective settings helps to reduce overall healthcare expenditures. Furthermore, a decrease in claim denials due to improved adherence to medical necessity criteria can further enhance financial performance. These cost efficiencies allow organizations to reallocate resources towards patient care initiatives and technological advancements.

Enhanced Compliance and Reduced Denials

In a highly regulated industry like healthcare, compliance is paramount. McKesson InterQual certification helps organizations meet the stringent requirements of various regulatory bodies and payers. The standardized criteria and robust documentation processes inherent in the InterQual system support a strong compliance posture. This, in turn, leads to a significant reduction in claim denials, as the medical necessity for services rendered is clearly established and documented. Reduced denials translate directly into improved revenue cycle management and greater financial stability for the organization.

Streamlined Workflows and Staff Productivity

The implementation of the InterQual system, driven by the pursuit of certification, often leads to the streamlining of clinical and administrative workflows. Automating aspects of utilization review and providing real-time decision support can free up valuable time for clinical staff, allowing them to focus more on direct patient care. Clearer guidelines and more efficient processes reduce ambiguity and improve the overall productivity of case management and utilization review teams. This optimization of resources contributes to a more efficient and effective healthcare operation.

Positive Impact on Reputation and Payer Relations

Achieving McKesson InterQual certification can significantly enhance an organization's reputation within the healthcare community. It signals a commitment to quality, efficiency, and evidence-based practices, which can attract patients and build stronger relationships with payers. Payers often view certified organizations more favorably, recognizing their dedication to managing care effectively and responsibly. This can lead to preferred provider agreements and a more collaborative partnership, ultimately benefiting both the organization and the patients it serves.

- Improved patient safety and reduced adverse events.
- Optimized use of hospital beds and other critical resources.
- Greater transparency in care decisions for both providers and patients.
- A competitive advantage in the healthcare market.
- Support for value-based care initiatives.

Frequently Asked Questions

What is McKesson InterQual certification and why is it important?

McKesson InterQual certification signifies that a healthcare organization has met specific quality standards and best practices for utilization management, patient care transitions, and clinical decision support as defined by McKesson's InterQual® criteria. It's important because it demonstrates a commitment to efficient, evidence-based patient care, often leading to improved patient outcomes, reduced hospital readmissions, and potential financial benefits through optimized resource utilization.

Who typically pursues McKesson InterQual certification?

Hospitals and health systems are the primary entities pursuing McKesson InterQual certification. This can include acute care hospitals, long-term acute care facilities, rehabilitation hospitals, and behavioral health facilities. The certification is particularly relevant for organizations focused on improving their case management, utilization review, and care coordination processes.

What are the key benefits of achieving McKesson InterQual certification?

Key benefits include enhanced patient care quality through standardized decision-making, improved care coordination and transitions, reduced unnecessary length of stay and readmissions, increased operational efficiency, stronger payer relationships due to demonstrated quality, and a competitive advantage in the healthcare market. It can also contribute to meeting regulatory requirements and value-based care initiatives.

What is the process for obtaining McKesson InterQual certification?

The process typically involves an application, a readiness assessment (often self-paced or guided), a formal on-site or virtual survey conducted by McKesson-certified surveyors, and a review of policies, procedures, and actual patient care documentation against the InterQual criteria. Following successful completion of the survey, the organization receives certification, which is usually valid for a specified period (e.g., three years) and requires ongoing adherence and potential re-certification.

How often does McKesson InterQual certification need

to be renewed?

McKesson InterQual certification is generally awarded for a period of three years. Organizations must undergo a re-certification process prior to the expiration of their current certification to maintain their certified status. This typically involves a review of ongoing compliance and potentially a survey.

Does McKesson InterQual certification guarantee improved patient outcomes?

While McKesson InterQual certification is designed to drive evidence-based practices that lead to improved patient outcomes, it's not a direct guarantee. Certification demonstrates adherence to best practices and robust processes. The actual improvement in patient outcomes is a result of the organization's consistent application of these certified processes, along with other quality improvement initiatives and the overall healthcare delivery system.

What are some common challenges organizations face during the McKesson InterQual certification process?

Common challenges include ensuring comprehensive staff education and buy-in across all relevant departments, aligning existing policies and procedures with InterQual criteria, robust data collection and reporting for compliance, managing the resources required for the application and survey process, and adapting workflows to fully integrate the InterQual decision support tools into daily practice.

Additional Resources

Here are 9 book titles related to McKesson InterQual certification, with short descriptions:

1. Understanding InterQual Criteria for Case Management Success

This foundational text would delve into the core principles and methodologies behind the InterQual system. It would explain how these criteria are designed to assess patient acuity and support efficient care progression. The book would likely cover the importance of accurate documentation and how it directly impacts the effective application of InterQual guidelines.

2. Navigating Complex Clinical Scenarios with InterQual

This book would focus on the practical application of InterQual in challenging patient situations. It would explore how to interpret and apply the criteria to cases involving multiple comorbidities, long lengths of stay, or unusual clinical presentations. The content would provide strategies for effective communication with payers and care teams when utilizing InterQual.

3. The InterQual Certified Professional's Guide to Quality Improvement

Targeted at individuals who have achieved InterQual certification, this book would emphasize how to leverage the criteria for enhancing patient care outcomes. It would discuss using InterQual data to identify areas for improvement in hospital processes, resource utilization, and discharge planning. The book would also likely touch upon the role of certified professionals in driving organizational change.

4. Mastering InterQual Documentation for Reimbursement and Compliance

This essential resource would highlight the critical link between thorough documentation and successful reimbursement under InterQual guidelines. It would provide best practices for capturing all necessary clinical information that supports the criteria's application. The book would also address how proper documentation contributes to regulatory compliance and avoids claim denials.

5. InterQual in Action: Case Studies in Effective Care Coordination

Through a series of real-world examples, this book would demonstrate the practical impact of InterQual on care coordination. Each case study would illustrate how the criteria were used to facilitate patient transitions, optimize resource allocation, and ensure appropriate levels of care. The focus would be on showing tangible benefits for both patients and healthcare providers.

6. The InterQual Framework: From Admission to Discharge Planning

This comprehensive guide would offer a step-by-step understanding of how InterQual is applied throughout a patient's entire care journey. It would cover initial admission assessments, ongoing progress monitoring, and the crucial role of InterQual in discharge planning and transition of care. The book would emphasize how consistent application ensures continuity and efficiency.

7. InterQual and Payer Relations: Building Strong Partnerships

This book would explore the dynamic between InterQual users and healthcare payers. It would provide insights into how understanding and correctly applying InterQual criteria can foster positive relationships with insurance companies. The content would likely include strategies for effective communication, negotiation, and appeals processes using InterQual as a basis.

8. Advanced InterQual Applications for Specialty Care Settings

This title would cater to healthcare professionals working in specialized areas, such as oncology, pediatrics, or critical care. It would detail how InterQual criteria are adapted and applied within these specific clinical contexts. The book would offer nuanced guidance for interpreting and utilizing the criteria in complex specialty patient populations.

9. The Future of Utilization Review: Integrating InterQual into Value-Based Care

This forward-looking book would examine how InterQual certification and its principles align with the evolving landscape of value-based healthcare. It would discuss how InterQual can be utilized to support population health

initiatives, reduce unnecessary utilization, and improve overall care quality and cost-effectiveness. The content would explore how certified professionals can lead in this transition.

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McKesson InterQual Certification: Your Guide to Mastering Utilization Management

Write a comprehensive description of the topic, detailing its significance and relevance with the title heading: McKesson InterQual certification signifies a healthcare professional's proficiency in utilizing InterQual criteria, a widely-adopted clinical decision support tool that helps optimize healthcare resource allocation, improve patient care, and ensure compliance with regulatory guidelines. This certification is highly valuable for various healthcare professionals, impacting patient outcomes, operational efficiency, and overall healthcare quality. Obtaining this certification demonstrates a commitment to best practices and enhances career prospects.

Ebook Outline: Mastering McKesson InterQual Certification: A Comprehensive Guide

Introduction: What is InterQual and why is certification important?

Chapter 1: Understanding InterQual Criteria: Deep dive into the different types of criteria and their applications.

Chapter 2: Navigating the McKesson InterQual Platform: Practical guidance on using the software and accessing relevant data.

Chapter 3: Applying InterQual in Utilization Management: Real-world examples and case studies demonstrating the application of InterQual in various healthcare settings.

Chapter 4: InterQual Certification Exam Preparation: Strategies, tips, and resources for successfully passing the certification exam.

Chapter 5: Maintaining Certification and Continuing Education: Information on renewal requirements and staying current with InterQual updates.

Chapter 6: The Impact of InterQual on Healthcare Outcomes: Analysis of how InterQual improves quality, efficiency, and compliance.

Chapter 7: Advanced InterQual Techniques: Exploration of more complex applications and scenarios.

Conclusion: Recap of key takeaways and future implications of InterQual certification.

Detailed Outline Explanation:

Introduction: This section will introduce InterQual, explain its purpose in utilization management, and highlight the benefits of obtaining McKesson InterQual certification for healthcare professionals. It will also provide an overview of the ebook's structure and content.

Chapter 1: Understanding InterQual Criteria: This chapter provides an in-depth explanation of the various InterQual criteria sets, including their purpose, methodology, and applications across different healthcare settings (e.g., inpatient, outpatient, behavioral health). It will differentiate between various criterion types and explain how they are used in clinical decision-making.

Chapter 2: Navigating the McKesson InterQual Platform: This chapter will offer a step-by-step guide to using the McKesson InterQual software, covering aspects like accessing the database, interpreting results, and utilizing various reporting functionalities. Screenshots and practical examples will enhance understanding.

Chapter 3: Applying InterQual in Utilization Management: This chapter will present real-world case studies illustrating how InterQual criteria are applied in various utilization management scenarios. This will include examples of appropriate and inappropriate utilization, demonstrating the practical application of learned concepts.

Chapter 4: InterQual Certification Exam Preparation: This chapter is crucial, providing valuable strategies and resources for exam preparation. It will offer tips for effective studying, highlight key concepts, and suggest practice questions and materials.

Chapter 5: Maintaining Certification and Continuing Education: This chapter outlines the requirements for maintaining McKesson InterQual certification, including renewal procedures, continuing education opportunities, and staying abreast of any updates or changes to the InterQual criteria.

Chapter 6: The Impact of InterQual on Healthcare Outcomes: This chapter will discuss the positive effects of using InterQual on various healthcare outcomes, such as reduced lengths of stay, improved patient safety, enhanced resource allocation, and increased compliance with regulatory requirements. Research findings and data will support these claims.

Chapter 7: Advanced InterQual Techniques: This chapter delves into more complex and nuanced applications of InterQual, tackling challenging scenarios and advanced utilization management strategies. It will cater to those seeking to deepen their understanding beyond the basics.

Conclusion: This section summarizes the key learning points, emphasizes the value of McKesson InterQual certification, and discusses the future of utilization management and the role of InterQual within it.

Keywords: McKesson InterQual, InterQual Certification, Utilization Management, Healthcare, Clinical Decision Support, UR, Case Management, Quality Improvement, Compliance, Healthcare IT, Medical Necessity, Length of Stay,

Resource Allocation, Certification Exam, Continuing Education

(The following sections would continue the ebook, but due to word count limitations, I'll provide a sample of the content for Chapter 1 and then address FAQs and related articles.)

Chapter 1: Understanding InterQual Criteria

InterQual criteria are evidence-based guidelines designed to assist healthcare professionals in making informed decisions about the medical necessity of healthcare services. These criteria encompass a wide range of clinical conditions and treatment modalities, providing a structured framework for evaluating the appropriateness of care. Understanding the different types of InterQual criteria is fundamental to effective utilization management.

Types of InterQual Criteria:

Level of Care Criteria: These criteria determine the appropriate level of care for a patient, deciding whether inpatient, observation, or outpatient treatment is most suitable. They consider factors like clinical stability, need for intensive monitoring, and availability of resources.

Medical Necessity Criteria: These criteria evaluate the necessity of specific medical interventions, procedures, and treatments. They assess whether a given service is appropriate, based on established medical evidence and clinical guidelines.

Treatment Duration Criteria: These criteria help determine the appropriate length of stay for inpatient services or the duration of specific treatments. They consider the patient's clinical progress, response to treatment, and overall prognosis.

Behavioral Health Criteria: This specific set of criteria addresses the unique considerations for evaluating the medical necessity of behavioral health services, considering diagnoses, severity of symptoms, and treatment plans.

(The ebook would continue with detailed explanations of each criteria type, providing examples and practical applications. Further chapters would follow the outline described above.)

FAQs

1. What is the cost of the McKesson InterQual certification exam? The cost varies and is best checked directly on the McKesson website.

2. How long is the McKesson InterQual certification valid for? Certification typically has a set renewal period; check the McKesson website for the current details.
3. What are the eligibility requirements for taking the exam? Eligibility requirements may vary based on professional role; review McKesson's official guidelines.
4. What resources are available to help me prepare for the exam? McKesson usually offers study materials and resources; check their official website for available options.
5. How can I renew my McKesson InterQual certification? Renewal procedures are outlined on the McKesson website; they typically involve continuing education credits.
6. Is the InterQual certification recognized nationally? While not a universally mandated credential, InterQual's widespread use makes the certification highly valued across the healthcare industry.
7. How does InterQual certification benefit my career? It demonstrates expertise in utilization management, improving job prospects and potential salary.
8. What types of jobs utilize InterQual criteria daily? Case managers, utilization review nurses, and other healthcare professionals involved in resource allocation use InterQual daily.
9. Can I use InterQual criteria to justify denials of care? InterQual criteria should be used to support clinically appropriate decisions; they should not be used to inappropriately deny necessary care.

Related Articles:

1. Understanding Utilization Management in Healthcare: An overview of the principles and practices of utilization management.
2. The Role of Case Management in Optimizing Healthcare Resources: Discussing the crucial role of case managers in efficient resource allocation.
3. Improving Healthcare Efficiency Through Data Analytics: Examining the use of data analytics in optimizing healthcare delivery.
4. Evidence-Based Guidelines and Clinical Decision Making: An exploration of the importance of evidence-based practice in healthcare.
5. The Impact of Technology on Utilization Management: How technology, like InterQual, improves utilization review processes.
6. Navigating Healthcare Regulatory Compliance: A guide to understanding and adhering to healthcare regulations.
7. Strategies for Reducing Hospital Length of Stay: Techniques for improving patient flow and reducing hospital stays.

8. The Importance of Patient-Centered Care in Utilization Management: A focus on balancing efficient resource use with patient needs.

9. Advanced Techniques in Medical Necessity Determination: A deep dive into sophisticated methods for assessing medical necessity.

mckesson interqual certification: Nursing Case Management Elaine Cohen, Toni G. Cesta, 2004-08-26 This classic resource offers complete coverage of nursing case management - from theoretical background and historical perspective to practical applications and how the field is changing to meet the challenges of today's health care environment. It focuses on the implementation of various case management models used throughout the United States and abroad. Key topics include the impact of public policy on health care; understanding the effects of health care reimbursement and its application at the patient level; throughput and capacity management; the impact of the revenue cycle; compliance and regulatory issues; and principles needed to improve case manager-client interaction. This helpful resource is designed to help nurse case managers assess their organization's readiness for case management, prepare and implement a plan to achieve necessary improvements and evaluate the plan's success. Includes numerous proven case management models currently being used in institutions across the country Organized to take the nursing case manager on a journey from the historical development of nursing case management to the successful implementation of a case management program Offers detailed guidance for planning, implementing, and evaluating a case management program Outlines the planning process with information on key topics such as analysis of the organization, the role of the organization's members, selection criteria for new case managers, case management education, credentialing, and partnerships Features guidelines for implementing a case management program with information on ethical issues, technology, compliance, and regulatory issues Addresses the evaluation component of developing and implementing a case management program by presenting information on outcomes, research, documentation, continuous quality improvement, measuring cost effectiveness, care continuum, and evidence-based practice Presents acute care and community based models of case management Highlights the evolution of collaborative models of case management, addressing key elements of joint decision-making, shared accountability, and interdisciplinary systems of care Addresses health care delivery through case management and public policy by presenting current legislative issues and their affect on both health care reimbursement and the application of care at the patient level Presents the insights, experiences, and advice of nursing administrators who have researched and successfully implemented nursing case management programs in various facilities

mckesson interqual certification: CMSA Core Curriculum for Case Management Hussein M. Tahan, Teresa M. Treiger, 2016-07-05 The fully updated CMSA Core Curriculum for Case Management, 3rd edition, is the definitive roadmap to an informed, effective, collaborative case management practice. This comprehensive, expertly-written guide provides those directly or indirectly involved in case management with information about best practices, descriptions of key terms, essential skills, and tools that fulfill the current Case Management Society of America's (CMSA) standards and requirements. Addressing the full spectrum of healthcare professional roles and environments, this is both a crucial certification study guide and vital clinical resource for the case management professionals in all specialty areas, from students to veteran case managers. This unique resource provides the core knowledge needed for safe, cost-effective case management with the following features ... NEW text boxes highlighting key information and vital practices in each chapter NEW and updated Standards of Practice implications in each chapter NEW and updated content on transitions of care, community-based care, care coordination, Value-Based Purchasing, ethics and social media, the impacts of health care reform, and digital technology NEW and updated content on accreditation in case management NEW chapter that lists key additional resources, by topic Official publication of the Case Management Society of America, connecting CMSA core

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that prevent many from receiving these treatments as designed or at all. The consequences of this are serious—for these individuals and their families; their employers and the workforce; for the nation's economy; as well as the education, welfare, and justice systems. Improving the Quality of Health Care for Mental and Substance-Use Conditions examines the distinctive characteristics of health care for mental and substance-use conditions, including payment, benefit coverage, and regulatory issues, as well as health care organization and delivery issues. This new volume in the Quality Chasm series puts forth an agenda for improving the quality of this care based on this analysis. Patients and their families, primary health care providers, specialty mental health and substance-use treatment providers, health care organizations, health plans, purchasers of group health care, and all involved in health care for mental and substance-use conditions will benefit from this guide to achieving better care.

mckesson interqual certification: Medical Quality Management Angelo P. Giardino, Lee Ann Riesenberg, Prathibha Varkey, 2020-08-31 This comprehensive medical textbook is a compendium of the latest information on healthcare quality. The text provides knowledge about the theory and practical applications for each of the core areas that comprise the field of medical quality management as well as insight and essential briefings on the impact of new healthcare technologies and innovations on medical quality and improvement. The third edition provides significant new content related to medical quality management and quality improvement, a user-friendly format, case studies, and updated learning objectives. This textbook also serves as source material for the American Board of Medical Quality in the development of its core curriculum and certification examinations. Each chapter is designed for a review of the essential background, precepts, and exemplary practices within the topical area: Basics of Quality Improvement Data Analytics for the Improvement of Healthcare Quality Utilization Management, Case Management, and Care Coordination Economics and Finance in Medical Quality Management External Quality Improvement — Accreditation, Certification, and Education The Interface Between Quality Improvement and Law Ethics and Quality Improvement With the new edition of Medical Quality Management: Theory and Practice, the American College of Medical Quality presents the experience and expertise of its contributors to provide the background necessary for healthcare professionals to assume the responsibilities of medical quality management in healthcare institutions, provide physicians in all medical specialties with a core body of knowledge related to medical quality management, and serve as a necessary guide for healthcare administrators and executives, academics, directors, medical and nursing students and residents, and physicians and other health practitioners.

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the safety and reliability of health care. * 15 detailed case studies from a variety of clinical disciplines and specialties to show how health care organizations use close calls to identify and solve patient safety problems

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through the generation of new knowledge on the effectiveness of health care services. The United States must substantially strengthen its capacity for assessing evidence on what is known and not known about what works in health care. Even the most sophisticated clinicians and consumers struggle to learn which care is appropriate and under what circumstances. *Knowing What Works in Health Care* looks at the three fundamental health care issues in the United States-setting priorities for evidence assessment, assessing evidence (systematic review), and developing evidence-based clinical practice guidelines-and how each of these contributes to the end goal of effective, practical health care systems. This book provides an overall vision and roadmap for improving how the nation uses scientific evidence to identify the most effective clinical services. *Knowing What Works in Health Care* gives private and public sector firms, consumers, health care professionals, benefit administrators, and others the authoritative, independent information required for making essential informed health care decisions.

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National Learning Corporation, 2019-02 The Admission Test Series prepares students for entrance examinations into college, graduate and professional school as well as candidates for professional certification and licensure. The Certified Addictions Registered Nurse (CARN) Passbook(R) prepares you by sharpening the skills and abilities necessary to succeed on your upcoming entrance exam. It provides a series of informational texts as well as hundreds of questions and answers in the areas that will likely be covered on your upcoming exam, including but not limited to: drugs and substance abuse; physical and addiction diagnosis; nursing principles and practices; and more.

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Jerome A. Osheroff, MD, FACP, FACMI, Jonathan M. T, 2012

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after review from the 789 submissions received. The contributions explore not only converging multidisciplinary technologies and the rigorous scientific investigations required to explain the nature of complex phenomena, but also the human-centered designs which connect people and are crucial for realizing the immense potential of information and communication technologies in healthcare. Contributions cover four major themes: representing and understanding biomedical knowledge; enhancing care, patient safety and outcome; managing care information and workflow; and enabling cost-effective healthcare. The book will be of interest to all those whose work involves improving health outcomes in populations with varying resources worldwide.

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