accounting for hotels pdf

accounting for hotels pdf is a crucial resource for anyone involved in the hospitality industry, from small boutique inns to large international chains. Understanding the unique financial intricacies of hotels is paramount for profitability, efficient operations, and strategic decision-making. This comprehensive guide delves into the core principles of hotel accounting, exploring its specialized nature, essential financial statements, revenue and expense management, internal controls, and the benefits of utilizing accounting software and seeking professional expertise. Whether you're a hotel owner, manager, or aspiring finance professional, grasping these concepts will equip you with the knowledge to navigate the complex financial landscape of the hotel business. We will explore how specialized accounting practices ensure accurate reporting and aid in forecasting future performance, making the concept of an "accounting for hotels pdf" a valuable starting point for mastering hotel finance.

Understanding the Nuances of Hotel Accounting

Hotel accounting differs significantly from general business accounting due to the nature of its operations. Hotels deal with perishable inventory (rooms), a high volume of daily transactions, diverse revenue streams, and significant operational costs. The goal is to accurately track revenue generated from room sales, food and beverage, events, and other services, while meticulously managing expenses such as labor, utilities, supplies, and property maintenance. A robust accounting system for hotels is designed to provide real-time insights into financial performance, enabling proactive adjustments and informed strategic planning.

The Unique Challenges of Hospitality Finance

The hospitality sector presents a unique set of financial challenges. The seasonality of demand, fluctuating occupancy rates, and the competitive pricing landscape require constant vigilance. Furthermore, the complex interplay between front office operations, food and beverage departments, and other ancillary services necessitates a detailed breakdown of departmental profitability. Tracking revenue and expenses at this granular level is essential for identifying profitable areas and areas requiring improvement. The pressure to maintain high service standards while controlling costs adds another layer of complexity to hotel financial management.

Key Objectives of Hotel Accounting Systems

The primary objectives of any effective hotel accounting system are to ensure financial accuracy, facilitate operational efficiency, and provide actionable insights for management. This includes:

- Accurate recording of all financial transactions.
- Timely and reliable financial reporting.
- Effective management and control of revenues and expenses.

- Compliance with tax regulations and industry standards.
- Support for strategic decision-making and business growth.
- Identification of profitability by department and service offering.

Essential Financial Statements in Hotel Accounting

Like any business, hotels rely on a set of core financial statements to paint a picture of their financial health. However, the presentation and analysis of these statements in the hotel context often involve specific metrics and breakdowns tailored to the industry.

The Income Statement (Profit and Loss Statement) for Hotels

The income statement, also known as the profit and loss (P&L) statement, is vital for assessing a hotel's profitability over a specific period. For hotels, this statement typically breaks down revenue by department, such as rooms division, food and beverage, and other operating departments. Expenses are also categorized to reflect operational costs. Key metrics derived from the income statement include:

- Gross Operating Profit (GOP): Revenue minus cost of goods sold and departmental operating expenses.
- Net Operating Income (NOI): GOP minus undistributed operating expenses (e.g., marketing, administration).
- Earnings Before Interest, Taxes, Depreciation, and Amortization (EBITDA): A measure of operational profitability before financing and accounting decisions.

The Balance Sheet: A Snapshot of Hotel Assets and Liabilities

The balance sheet provides a snapshot of a hotel's financial position at a specific point in time, detailing its assets, liabilities, and equity. Assets include cash, accounts receivable, inventory, and property and equipment. Liabilities encompass accounts payable, accrued expenses, and loans. Equity represents the owners' stake in the business. Analyzing the balance sheet helps in understanding a hotel's liquidity, solvency, and overall financial structure.

The Cash Flow Statement: Tracking Hotel Liquidity

The cash flow statement tracks the movement of cash in and out of a hotel over a period. It's crucial for understanding a hotel's ability to meet its short-term obligations and fund its operations. The statement is typically divided into three sections: cash flow from operating activities, investing

activities, and financing activities. This statement is particularly important for hotels, given their often significant capital expenditures and the need for consistent cash flow to manage daily operations.

Revenue Management and Optimization in Hotel Accounting

Effective revenue management is at the heart of successful hotel operations, and accounting plays a critical role in supporting these strategies. The goal is to maximize revenue by selling the right room, to the right customer, at the right time, for the right price.

Understanding Occupancy Rates and Average Daily Rate (ADR)

Two fundamental metrics in hotel revenue management are occupancy rate and Average Daily Rate (ADR). Occupancy rate represents the percentage of available rooms that are occupied during a given period. ADR is calculated by dividing total room revenue by the number of rooms sold. These metrics, directly influenced by accounting data, are essential for performance evaluation and forecasting.

The Importance of Revenue Per Available Room (RevPAR)

RevPAR is a key performance indicator (KPI) that combines occupancy rate and ADR into a single metric, representing the revenue generated per available room. It is calculated by multiplying occupancy rate by ADR, or by dividing total room revenue by the number of rooms available. A high RevPAR indicates efficient revenue management and strong market performance. The accurate tracking and reporting of room revenue are therefore foundational to calculating RevPAR.

Forecasting and Budgeting for Hotel Operations

Accurate financial data is indispensable for effective forecasting and budgeting in the hotel industry. Historical performance data, meticulously recorded by the accounting system, forms the basis for predicting future revenues and expenses. This allows management to set realistic financial goals, allocate resources effectively, and anticipate potential financial challenges. A well-structured budget helps control spending and measure performance against planned objectives.

Expense Management and Cost Control Strategies

Controlling operational costs is as critical as driving revenue for hotel profitability. Specialized accounting practices help identify cost-saving opportunities without compromising guest experience.

Departmental Expense Tracking and Analysis

Hotels typically operate with distinct departments, each with its own set of revenues and expenses. Accounting systems should facilitate detailed tracking of expenses by department – for example, labor costs in housekeeping, food costs in the restaurant, and utility expenses across the property. Analyzing these departmental expenses helps pinpoint areas of overspending and identify opportunities for efficiency improvements.

Managing Cost of Goods Sold (COGS)

For hotels with significant food and beverage operations, managing the cost of goods sold is paramount. This involves accurately tracking inventory, procurement costs, and wastage. The accounting system must provide detailed COGS reports to monitor food and beverage costs as a percentage of sales, ensuring profitability in these outlets.

Labor Cost Management and Optimization

Labor is often one of the largest expense categories in a hotel. Effective accounting for labor costs involves precise payroll processing, tracking staff hours, and analyzing labor costs relative to revenue and occupancy levels. Strategies for optimization might include flexible staffing models and productivity analysis, all supported by accurate labor cost data.

Internal Controls and Fraud Prevention in Hotel Accounting

Given the high volume of transactions and the diverse revenue streams, implementing strong internal controls is essential to safeguard hotel assets and ensure the integrity of financial reporting. Fraud prevention is a significant concern, and robust controls act as a deterrent and detection mechanism.

Segregation of Duties and Authorization Processes

A fundamental principle of internal control is the segregation of duties, where no single individual has control over all aspects of a financial transaction. For instance, the person responsible for processing payments should not also be responsible for reconciling bank statements. Clear authorization processes for expenses and revenue recognition also play a vital role.

Cash Handling Procedures and Reconciliation

Hotels often handle significant amounts of cash. Strict cash handling procedures, including secure storage, daily reconciliations of cash received versus documented sales, and independent verification, are critical to prevent theft and ensure accuracy. Regular bank reconciliations are also a cornerstone of financial control.

Auditing and Compliance in Hotel Financial Operations

Regular internal and external audits are crucial for verifying the accuracy of financial records and ensuring compliance with accounting standards and regulations. These audits help identify any weaknesses in internal controls and provide recommendations for improvement. Compliance with tax laws and reporting requirements is also a key function supported by a well-organized accounting department.

Leveraging Technology and Professional Expertise

Modern hotel accounting relies heavily on technology and, in many cases, the guidance of financial professionals. Embracing these resources can significantly enhance efficiency and accuracy.

Hotel Accounting Software Solutions

Specialized hotel accounting software offers numerous benefits, including automation of repetitive tasks, real-time reporting, integration with property management systems (PMS), and advanced analytics. These systems streamline processes, reduce the risk of manual errors, and provide managers with the data needed for informed decision-making. The availability of cloud-based solutions has also made sophisticated accounting tools more accessible.

The Role of Accountants and Financial Advisors

While in-house accounting teams are common, many hotels also benefit from the expertise of external accountants and financial advisors. These professionals can offer specialized knowledge in areas such as tax planning, financial analysis, strategic financial management, and the implementation of new accounting systems. Their objective perspective can be invaluable for optimizing financial performance.

Frequently Asked Questions

What are the key financial statements relevant to hotel accounting?

The most important financial statements for hotel accounting are the Income Statement (also known as the Profit and Loss Statement), which shows revenues and expenses over a period; the Balance Sheet, which presents assets, liabilities, and equity at a specific point in time; and the Statement of Cash Flows, which tracks cash inflows and outflows.

How is revenue recognition handled in hotel accounting?

Hotel revenue recognition primarily follows the accrual basis. Revenue from room rentals, food and beverage sales, and other services is recognized when earned and realized, even if cash hasn't been received yet. Deferred revenue accounts are used for payments received in advance for future

What are common revenue streams hotels need to track for accounting purposes?

Key revenue streams include room revenue (transient, group, contract), food and beverage revenue (restaurants, bars, room service, banquets), other operating revenue (e.g., mini-bar, laundry, gift shop, spa, parking, meeting room rentals), and non-operating revenue (e.g., interest income).

What are the major expense categories in hotel accounting?

Major expense categories include departmental expenses (e.g., rooms division, F&B), undistributed operating expenses (e.g., administrative & general, sales & marketing, utility costs), and fixed charges (e.g., property taxes, insurance, rent).

What is the significance of the Uniform System of Accounts for the Lodging Industry (USALI)?

The USALI is a standardized guide that dictates how financial information for hotels should be presented and reported. It ensures consistency and comparability across different hotels, making it easier for owners, investors, and managers to understand and analyze financial performance.

How does hotel accounting differ from general business accounting?

Hotel accounting has unique characteristics due to its highly perishable inventory (hotel rooms), diverse revenue streams (rooms, F&B, events), significant fixed costs, and the need for detailed departmental reporting to manage operational efficiency and profitability.

What is the role of cost accounting in hotel management?

Cost accounting in hotels helps in tracking and analyzing costs associated with different departments and services. This includes calculating the cost of goods sold for F&B, labor costs, and overhead. It's crucial for pricing strategies, budget control, and identifying areas for cost reduction.

How is inventory management accounted for in hotels, particularly for F&B?

For F&B, inventory is typically accounted for using periodic or perpetual systems. Costs of goods sold are calculated by subtracting ending inventory from the sum of beginning inventory and purchases. Accurate inventory counts are vital for determining profitability of food and beverage operations.

What are the accounting considerations for hotel capital

expenditures?

Capital expenditures (CapEx) for hotels, such as renovations or property upgrades, are treated as assets on the balance sheet and are depreciated over their useful lives rather than expensed immediately. This impacts profitability and the asset's carrying value.

How can hotel accounting software aid in financial management?

Hotel accounting software automates many tasks, from revenue tracking and expense categorization to generating financial reports. It can integrate with property management systems (PMS), point-of-sale (POS) systems, and payroll, providing real-time insights and improving accuracy, efficiency, and decision-making.

Additional Resources

Here are 9 book titles related to accounting for hotels, presented in a numbered list with short descriptions:

1. Hospitality Accounting Essentials: A Practical Guide

This book offers a comprehensive overview of the fundamental accounting principles specifically tailored for the hospitality industry. It covers key areas such as revenue recognition, cost accounting, inventory management, and financial statement analysis, providing hotel managers and accounting professionals with the practical tools they need. The content is designed to be accessible, even for those with limited accounting backgrounds, ensuring a solid understanding of financial operations.

2. Hotel Financial Management and Accounting: Principles and Practice

Focusing on the strategic application of accounting within hotel operations, this title delves into how financial data can drive better decision-making. It explores budgeting, forecasting, performance measurement, and the interpretation of key financial ratios relevant to hotels. The book emphasizes the link between effective accounting practices and profitability, offering insights for both academic study and real-world application.

3. Managerial Accounting for the Hospitality Industry

This resource concentrates on the internal uses of accounting information to aid in managing hotel operations. It examines cost control, variance analysis, pricing strategies, and the evaluation of operational efficiency. The book aims to equip hotel managers with the skills to utilize accounting data for internal control and strategic planning, ultimately improving departmental performance and overall profitability.

4. Financial Reporting for Hotels: Standards and Analysis

This book provides a deep dive into the specific financial reporting requirements and best practices for hotels. It covers the Uniform System of Accounts for the Lodging Industry (USALI) and explores how to prepare and interpret financial statements in accordance with industry standards. Readers will gain expertise in understanding the nuances of hotel-specific financial disclosures and their implications.

5. Cost Accounting in Hotels: Controlling Expenses for Profitability

Dedicated to the critical area of cost management, this title outlines methodologies for tracking, analyzing, and controlling various hotel expenses. It addresses food and beverage costs, labor costs, operating expenses, and capital expenditures, providing practical strategies for optimization. The book is an invaluable resource for anyone looking to enhance cost efficiency and boost the bottom line.

6. Hotel Budgeting and Forecasting: A Practical Approach

This book offers a structured guide to the process of creating and implementing effective budgets and forecasts for hotels. It covers techniques for revenue forecasting, expense budgeting, and the development of capital expenditure plans. The emphasis is on creating realistic and achievable financial plans that align with a hotel's strategic goals and market conditions.

7. Auditing in the Hotel Industry: Risks and Controls

Exploring the crucial aspects of internal and external auditing within a hotel environment, this title identifies common risks and essential control procedures. It discusses audit planning, fieldwork, reporting, and the importance of maintaining strong internal controls to prevent fraud and ensure financial accuracy. The book is a key reference for auditors and hotel management concerned with financial integrity.

8. Hotel Revenue Management Accounting: Maximizing Income Streams

This specialized book focuses on the accounting implications of revenue management strategies in hotels. It delves into how accounting practices support dynamic pricing, yield management, and the accurate recognition of revenue from various sources. The content is designed to help hotels optimize their revenue streams through sound financial understanding and application.

9. Accounting Software for Hotels: Selection and Implementation

This practical guide assists hotel owners and managers in navigating the complexities of choosing and implementing appropriate accounting software. It covers the features and functionalities to look for, the benefits of different software solutions, and best practices for seamless integration into hotel operations. The book aims to streamline accounting processes and improve data management efficiency.

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Accounting for Hotels PDF

Ebook Title: Hotel Accounting: A Comprehensive Guide to Financial Management

Contents:

Introduction: The Importance of Accurate Hotel Accounting Chapter 1: Revenue Management and Control in Hotels Chapter 2: Cost Accounting and Expense Control in Hotels Chapter 3: Budgeting and Forecasting in the Hospitality Industry

Chapter 4: Financial Statement Analysis for Hotels

Chapter 5: Key Performance Indicators (KPIs) in Hotel Accounting

Chapter 6: Tax Considerations for Hotels

Chapter 7: Accounting Software and Technology for Hotels

Chapter 8: Auditing and Internal Controls in Hotels

Conclusion: Maintaining Financial Health and Growth

Accounting for Hotels: A Comprehensive Guide to Financial Management

The hospitality industry, particularly the hotel sector, operates in a dynamic and competitive environment. Successful management hinges not only on providing excellent guest experiences but also on meticulous financial management. This requires a robust and well-understood accounting system. This comprehensive guide dives deep into the intricacies of hotel accounting, equipping you with the knowledge and strategies to effectively manage your hotel's finances, optimize profitability, and ensure long-term sustainability. Understanding hotel accounting is not just about balancing the books; it's about making informed business decisions, identifying areas for improvement, and ultimately maximizing your return on investment.

Chapter 1: Revenue Management and Control in Hotels

Effective revenue management is the cornerstone of a profitable hotel operation. This chapter will explore various revenue streams, including room revenue, food and beverage sales, ancillary services (spa, concierge, etc.), and other income sources. We will delve into techniques for optimizing pricing strategies based on demand forecasting, seasonality, and competitor analysis. Understanding and controlling revenue leakage, such as lost revenue due to inaccurate bookings or billing errors, will also be addressed. Key areas covered include:

Understanding various revenue streams: Detailed breakdown of revenue sources and their contribution to overall profitability.

Yield Management Strategies: Implementing dynamic pricing models to maximize occupancy and revenue.

Revenue Forecasting and Budgeting: Accurate prediction of future revenue based on historical data and market trends.

Channel Management and Distribution: Optimizing online booking platforms and managing relationships with travel agents.

Revenue Leakage Identification and Prevention: Strategies for minimizing losses due to errors or inefficiencies.

Chapter 2: Cost Accounting and Expense Control in Hotels

Managing costs effectively is crucial for maintaining profitability in the hotel industry. This chapter will outline different types of hotel expenses, including labor costs, supplies, utilities, maintenance, marketing, and administration. We will discuss methods for controlling and reducing expenses without compromising service quality. Analyzing cost structures and identifying areas for cost savings are key components. Specific topics included:

Classifying and Categorizing Hotel Expenses: Understanding different expense categories and their impact on profitability.

Labor Cost Management: Strategies for optimizing staffing levels, scheduling, and compensation. Inventory Control and Management: Minimizing waste and spoilage in food and beverage operations and other areas.

Energy Efficiency and Sustainability: Implementing measures to reduce utility costs and environmental impact.

Cost Analysis and Variance Reporting: Tracking expenses against budget and identifying areas for improvement.

Chapter 3: Budgeting and Forecasting in the Hospitality Industry

Developing accurate budgets and forecasts is essential for guiding decision-making and ensuring the financial health of your hotel. This chapter will cover the process of creating a comprehensive hotel budget, incorporating revenue projections, expense forecasts, and capital expenditures. We will explore different budgeting methods, including incremental budgeting, zero-based budgeting, and activity-based budgeting. The importance of regular monitoring and adjustments will also be highlighted.

Developing a Comprehensive Hotel Budget: A step-by-step guide to creating a realistic and actionable budget.

Revenue Forecasting Techniques: Utilizing historical data and market analysis to predict future revenue.

Expense Forecasting and Control: Projecting expenses and implementing strategies to manage costs effectively.

Capital Expenditure Planning: Planning for investments in new equipment, renovations, and other capital projects.

Budget Monitoring and Variance Analysis: Tracking actual performance against the budget and making necessary adjustments.

Chapter 4: Financial Statement Analysis for Hotels

Understanding and analyzing key financial statements—income statement, balance sheet, and cash flow statement—is critical for assessing the financial performance of your hotel. This chapter will provide a detailed explanation of these statements, along with key ratios and metrics used to evaluate profitability, liquidity, and solvency. Interpreting these statements and using them to make informed business decisions will be emphasized.

Income Statement Analysis: Understanding revenue, expenses, and net income.

Balance Sheet Analysis: Assessing assets, liabilities, and equity.

Cash Flow Statement Analysis: Tracking cash inflows and outflows.

Key Financial Ratios and Metrics: Calculating and interpreting ratios such as occupancy rate, RevPAR, and GOPPAR.

Financial Statement Interpretation and Decision-Making: Using financial statements to identify trends and make informed business decisions.

Chapter 5: Key Performance Indicators (KPIs) in Hotel Accounting

This chapter focuses on the critical KPIs that help hotel managers track performance, identify areas for improvement, and make data-driven decisions. We will explore a range of KPIs related to revenue, occupancy, expenses, and guest satisfaction. Understanding how to monitor and interpret these KPIs is crucial for effective management.

Revenue-Based KPIs: RevPAR, ADR, occupancy rate, and guest spend per stay.

Cost-Based KPIs: Cost per occupied room, labor cost percentage, and food and beverage cost percentage.

Operational KPIs: Average length of stay, guest satisfaction scores, and employee turnover rate. KPIs Dashboard Creation and Monitoring: Designing a system for tracking and visualizing key performance indicators.

Using KPIs for Strategic Decision-Making: Leveraging data to inform operational improvements and strategic planning.

Chapter 6: Tax Considerations for Hotels

Navigating the complexities of hotel taxation is crucial for compliance and minimizing tax liabilities. This chapter will address various tax regulations relevant to the hotel industry, including sales tax, property tax, income tax, and payroll tax. Understanding tax regulations and employing effective tax planning strategies are essential for maximizing profitability.

Sales Tax Compliance: Understanding sales tax regulations and proper reporting procedures. Property Tax Assessment and Appeals: Managing property tax assessments and exploring options for tax reduction.

Income Tax Planning and Optimization: Strategies for minimizing income tax liability within legal frameworks.

Payroll Tax Compliance: Ensuring compliance with payroll tax regulations and accurate reporting. Tax Audits and Compliance: Preparing for tax audits and maintaining accurate records for compliance.

Chapter 7: Accounting Software and Technology for Hotels

This chapter explores the role of technology in modern hotel accounting. We will examine various accounting software solutions specifically designed for hotels, highlighting their features and benefits. The use of property management systems (PMS) and their integration with accounting software will also be discussed.

Choosing the Right Accounting Software: Evaluating different software options based on your hotel's needs and size.

Property Management Systems (PMS) and Integration: Understanding the role of PMS in streamlining hotel operations and accounting.

Cloud-Based Accounting Solutions: Exploring the advantages and disadvantages of cloud-based accounting systems.

Data Analytics and Reporting: Utilizing software to generate insightful reports and track key performance indicators.

Cybersecurity and Data Protection: Implementing security measures to protect sensitive financial data.

Chapter 8: Auditing and Internal Controls in Hotels

Strong internal controls are vital for preventing fraud, errors, and ensuring the accuracy of financial records. This chapter will discuss the importance of internal controls and best practices for implementing them in hotel operations. The role of external audits in maintaining financial integrity will also be examined.

Importance of Internal Controls: Preventing fraud, errors, and ensuring accurate financial reporting. Implementing Effective Internal Controls: Best practices for designing and implementing internal control systems.

Segregation of Duties: Implementing appropriate segregation of duties to prevent fraud and errors. Regular Reconciliation of Accounts: Ensuring the accuracy of financial records through regular reconciliation.

External Audits and Compliance: Understanding the importance of external audits and maintaining compliance with accounting standards.

Conclusion: Maintaining Financial Health and Growth

Effective hotel accounting is not a mere administrative function; it's a strategic tool for driving profitability, ensuring sustainability, and achieving long-term growth. By mastering the principles outlined in this guide, hotel managers can make informed decisions, optimize operations, and navigate the complexities of the hospitality industry with confidence. Continuous monitoring, adaptation, and a commitment to financial excellence are key to the long-term success of any hotel.

FAQs

- 1. What is the difference between revenue management and cost accounting in hotels? Revenue management focuses on maximizing revenue, while cost accounting focuses on controlling and minimizing expenses. Both are crucial for profitability.
- 2. What are some key financial ratios used in hotel accounting? Key ratios include occupancy rate, average daily rate (ADR), revenue per available room (RevPAR), and gross operating profit per available room (GOPPAR).
- 3. What is the importance of budgeting and forecasting in hotel management? Budgeting and forecasting help predict future revenue and expenses, allowing for proactive decision-making and resource allocation.
- 4. What are some common accounting software solutions used by hotels? Examples include Opera PMS, Cloudbeds, and Guesty.
- 5. What are some effective strategies for controlling labor costs in hotels? Strategies include optimizing staffing levels, improving employee scheduling, and implementing effective training programs.
- 6. How can hotels improve their revenue management strategies? Hotels can improve their revenue management by implementing dynamic pricing, utilizing yield management techniques, and analyzing market demand.
- 7. What is the role of internal controls in preventing fraud in hotels? Strong internal controls, such as segregation of duties and regular reconciliations, help prevent and detect fraud.
- 8. What are some common tax considerations for hotels? Common tax considerations include sales tax, property tax, income tax, and payroll tax.
- 9. How can hotels utilize technology to improve their accounting processes? Hotels can utilize accounting software, property management systems, and data analytics tools to streamline accounting processes and improve efficiency.

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Jonathan Hales, 2006-08-11 The objective of this textbook is to teach students to be conversational
in speaking "numbers." This means understanding fundamental accounting concepts, developing
solid financial analysis abilities, and then applying them to understand and improve the operational
performance of their hotel or restaurant. The book will accomplish this by studying the current
practices of some of today's leading hotel and restaurant companies. Chapters will be developed
under the auspices of a select group of hospitality industry General Mangers, Directors of Finance,
and Regional Accounting Managers to ensure that the information is current, accurate and useful.
Understanding and applying the information will be the main focus of this book. This textbook
should provide hospitality managers the knowledge and experience to be comfortable in using
numbers to operate their departments. This includes developing the ability to perform all accounting
and financial aspects of their position efficiently and correctly including revenue forecasting, wage

scheduling, budgeting, P&L critiques, purchasing procedures and cost control methods. As a result, they will have more time to spend on the floor with their customers and employees. This knowledge will help them understand their operations and how to improve, change or expand them to increase revenues or profits.

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financial reports and other tools, and apply the latest uniform systems of accounts for hotels and restaurants.

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